

IMPACT REPORT

2023



COMMUNITY ASSISTANCE CENTER
Serving Montgomery County



“May you all continue to bless us and our community with services of all sorts.”
– Angela



“As a Senior, I live on a fixed income and things at the grocery store have gotten so expensive I pray to God every day to help me find a way. Today, you all were that way.”

“We truly appreciate that you went above and beyond to get us the much needed help that we so desperately needed!”
–Janet

“She was our guardian angel that came to save us when we had nothing. Words can’t even describe how this person has helped us and really gave us the hope and patience from this tragedy.”
– Brenda

“Thank you for your help and Sandra is so helpful and so nice and so is the man that works in food pantry. 10 stars y’all are amazing . Thank you again for everything yall do.”
– Candace



“Por favor nunca dude en llamarme para lo que sea ciento que usted es parte de mi familia! Gracias por todo! Que Dios me la bendiga siempre!”
– Alvaro

“Being in need of assistance is already a very humbling experience in itself and you literally have to swallow pride to seek help. You made this process for us a very pleasant experience ♥ and the amount of genuine care and compassion that came forth from you still has us in tears.”
– Jackson

“I humbly want to express my most sincere thanks to you, staff of the CAC, and ENTERGY representatives for the surprise gift and bringing down my bill to zero. I was overwhelmed with gratitude and relief. It was a wonderful experience.”
– Sunday

“We will be forever grateful. You brought hope to this darkness. We couldn’t thank this team enough.”
– Brenda

“I am very grateful to you for all the help you have given us. I want to tell you that if I can help you in any way, please let me know that I will gladly be there for you. Please never hesitate to call me for whatever it is, I feel you that you are part of my family! Thanks for everything! May God bless you always!”
– Alvaro



OVERVIEW ABOUT US

Community Assistance Center (CAC) is a non-profit, social service agency established in 1981 to provide resources and assistance to our neighbors in Montgomery County that are in financial crisis. Many people in our community are a single instance away from finding themselves in a vulnerable situation that can cause tremendous financial hardship through job loss, reduction in wages, illness, etc. CAC provides a variety of case management and basic needs assistance including food, clothing, shelter, utilities, and education.

Mission

Providing resources to meet basic needs and improve quality of life for our neighbors in Montgomery County.

Vision

The leader in strengthening neighbors across Montgomery County.

Values



CLIENT FOCUS
Everything we do is based on the best interest of our clients.



INTEGRITY
We serve our clients with honesty, fairness, sensitivity, and accountability



PASSION
We work with excitement, enthusiasm, passion, and care at all times.



COMMITMENT
We are committed to helping and improving the lives of our neighbors in Montgomery County.



TEAMWORK
We work with urgency, act professionally, and have FUN while we are doing it.

Impact Statement

In 2023, CAC provided 35,425 services to 26,668 Montgomery County neighbors in need.



A LETTER FROM
LISA BROOKS
 CHAIRMAN OF THE BOARD

As someone who has proudly called Montgomery County home for over 18 years, I am honored to serve as the Board Chair for the Community Assistance Center (CAC).

This past year, the CAC team has worked tirelessly to meet the growing needs of our community with compassion and dedication, providing vital support and resources to individuals and families across the county.

None of this would be possible without the unwavering support of our incredible donors and devoted volunteers. Your generosity and dedication fuel our mission every single day. From providing the resources that make our programs possible to donating your time and talents, each of you has been a crucial part of empowering our neighbors to find hope and resilience in times of need. Whether through financial contributions, time spent volunteering in our programs, or spreading the word about CAC's work, you have been the backbone of our impact. This year, we also remember and honor a beloved board member, Mike Medved, who we lost. Mike volunteered countless hours in our Client Choice Food Pantry and served on our board with dedication and warmth. His commitment to CAC's mission and his spirit of service continue to inspire us all.

I am incredibly proud of what we have achieved together in 2024. Your compassion and commitment to supporting those in need make all the difference. Thank you for being an essential part of the CAC family and for ensuring that our work continues to reach those who need it most.

With deepest gratitude, Lisa

BOARD MEMBERS - 2024

Lisa Brooks, Chair

IAS Wealth Management, Inc

Mike Medved, First Vice Chair

Retired - Kroger

Kendall Schmidt, Treasurer

Manager of Finance
 Houston Methodist The Woodlands Hospital

Kimberly Steed, Secretary

Financial Advisor/Partner
 Crowl Wealth Management

Erich Peterson, Ex-Officio

Civil Engineer Consultant
 Woodlands Water

Justin Champion, Second Vice Chair

Assistant Vice President,
 Senior Relationship Manager -
 Conroe
 Guaranty Bank & Trust

Shelia Templeton, Assistant

Treasurer

Retired - ExxonMobil

Courtney Galle, Assistant Secretary

Marketing and Communications
 Manager
 Lone Star Family Health Center

Michael Bradbury

Owner
 Historic Hill House and Farm

Nick Davis

President - Conroe
 Guaranty Bank & Trust

Woody McOmber

Vice President
 Burns & McDonnell

Debbie Templet

Retired - HP, Inc

Karina S. Contreras

Prof Social Services Liaison Sped
 Special Education
 Conroe ISD

Corrin Barrow

Low Income Customer Service
 Specialist
 Entergy Texas, Inc

Todd W. Dunn

Vice President of Operations
 Linde

Shivani Tripathy Patel

Vice President - Legal & Finance
 EN-FAB, Inc.

Andrew Perry

Owner, DSG LLC

Kristen Rogers

Human Resources
 Ball Corporation

ADVISORY BOARD - 2024

Vanja Thomas

Brenda Beckwith
 Human Resource Manager
 John Wiesner, Inc.

Donald Petrillo

Legal Counsel

Bill Dougherty

Retired - Texaco

Matt Corley

Rev. Janet Stilwell

Pastor
 Wildwood United Methodist Church

Scott Perry

Supervisor
 Oscar Johnson Jr.
 Community Center



A LETTER FROM **Jennifer Huffine, CEO**



Dear Friends,

As I reflect on 2023, my heart is filled with gratitude for the incredible support we have received from every corner of our community. This year brought challenges that tested our resilience, but thanks to your unwavering commitment, we were able to answer the call for over 26,668 of our neighbors who turned to the Community Assistance Center during some of their toughest moments. Your generosity and trust in us are what enable CAC to step up and be a lifeline for families in need, helping them navigate uncertainty and find a path forward.

Rising costs and food insecurity have created a reality where many are struggling to afford the most basic necessities. In response, we launched a new initiative, Pop-Up Produce Markets, providing not only food, but fresh, nutritious produce to families—at no cost. This effort, along with our growing presence in underserved communities like Cut and Shoot through our partnership with Compassion United, has allowed us to broaden our reach and deepen our impact across Montgomery County.

Each of our successes did not happen alone. We were lifted up by the steadfast dedication of our team, board of directors, and our supporters—new and long-standing alike—whose passion, insight, and hard work are a constant source of inspiration. We also celebrated two new fundraisers, which not only brought in much-needed support for our internal programs, but also connected more people to our mission and our shared vision for a thriving community. These events were more than fundraisers; they were reminders of the strength and generosity of the people who believe in what we do.

Despite all that we've accomplished together, there is still so much more to be done. The needs of our community continue to grow, and our commitment to meeting those needs has never been stronger. I invite you—whether you are a current supporter or someone new to our mission—to join us as we continue this critical work. Together, we can help families not just land on their feet, but stay there, building lives of stability and hope for the future.

As we look ahead, we are excited about new opportunities for connection and community growth. It is in partnership that we find the strength to turn vision into reality, one neighbor at a time. Thank you for believing in us and for making our mission your own. We couldn't do it without you, and we look forward to what we can accomplish together in the coming year.

With gratitude,

Jennifer Huffine
President & Chief Executive Officer



Kristi Leggett
Chief Development Officer



Mark Wilson
Chief Financial Officer

MEET OUR TEAM

Administration

Jennifer Huffine
President & CEO

Kristi Leggett
Chief Development Officer

Renee' Blacklaws
Community Engagement Manager

Griffin Winkworth
Development Coordinator

Mark Wilson
Chief Financial Officer

Dawn Miller
Finance Assistant

Operations

Samuel Elder
Operations Manager

Maggie Cabrera
Intake Specialist

Perla Villareal
Intake Specialist

Christopher Redwine
Operations Associate

Programs

Lupita Campos
Programs Manager

Sandi Ritchie
Case Manager

Raquel Jimenez
Case Manager

Sandra Garces
Case Manager

Unique Resale

Donna Jackson
Resale Shop Manager

Jerry Durham
Resale Shop Associate

Community Partners



Abundant Life Church
 April Sound Church
 BakerRipley
 City of Conroe Parks & Recreation
 Children's Books on Wheels
 Church Project
 Comcast
 Comforts of Home
 Compassion United
 Conroe Independent School District
 Conroe Noon Lions Club
 East Montgomery County Community Development Center
 Educational Outcomes
 Entergy Texas
 ExxonMobil
 First Baptist Conroe
 First Methodist Conroe
 Friends of Conroe
 Hope Disaster Recovery
 Houston Methodist
 Interfaith Community Clinic
 Interfaith of The Woodlands

Interstate Batteries
 Junior League of The Woodlands
 Keep us Fed Montgomery County
 Leadership Montgomery County
 Lone Star College
 Lone Star Family Health Center
 Lone Star Legal Aid
 MidSouth Electric Co-op and Fiber Internet
 Mims Baptist Church
 Montgomery County Community Development
 Montgomery County Community Foundation
 Montgomery County Community Supervision & Corrections
 Montgomery County Food Bank
 Montgomery County Youth Services
 Motivation, Education, & Training Inc.
 Mount Calvary Baptist Church of Conroe
 North Montgomery County Community Center

Oscar Johnson Jr. Community Center
 Prevail Counseling
 Reliant Energy
 Sam Houston Electric Co-op
 St. James Episcopal Church
 Star of Hope
 Sole Mission
 Texas A&M Agrilife Extension Services
 The Ark Church
 The Church of Jesus Christ of Latter-day Saints
 The Woodlands Community Presbyterian Church
 The Woodlands Methodist Church
 Trinity Episcopal Church
 TXU Energy
 United Way of Greater Houston
 Volunteers of America
 West Conroe Baptist Church
 Woodforest National Bank
 Workforce Solutions



Thank You to our various partners for providing services to enhance the daily operations at Community Assistance Center.



VOLUNTEER *Spotlight*



Shelia Templeton

– 2024 Distinguished Service Award Winner

The tragic Hurricane Beryl disaster demonstrates the importance of local charities in responding to crisis whether county wide or individual. Community Assistance Center effectively coordinates federal and local government, United Way, other charity, corporate and individual donations to provide support for individuals and families suffering crisis of every kind including weather/fire, health, employment or family challenges. I've been on the board and a volunteer for over 10 years, and I don't believe any other organization in Montgomery County fills this role with more compassion, better organization or more connections than the Community Assistance Center. I highly recommend the organization and give my support with time, talent and gifts.



2,782 volunteers served our neighbors in need with CAC, providing **20,764** hours of service in 2023.



PROGRAMS & SERVICES



- In 2023, **8,334** neighbors received food assistance from CAC.
- **1,425,380** pounds of food was distributed throughout the year.



- **958** services provided to neighbors facing homelessness.
- ID Restoration Ministry assisted with **302** renewal services.



- **752** Montgomery County residents received utility assistance through CAC in 2023.

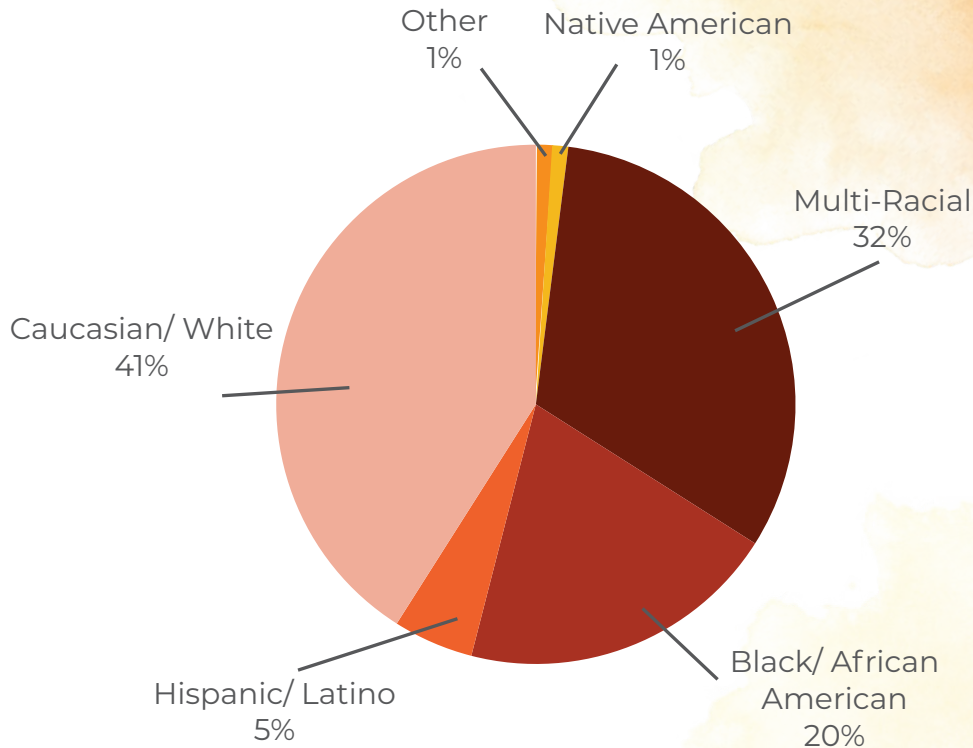


- CAC's rent and mortgage assistance kept **738** neighbors in their homes.
- Unique Resale shop fulfilled **2,611** clothing vouchers in 2023.



CLIENT DEMOGRAPHICS

ETHNICITY



AGE



11%
Seniors
(65+)



50%
Adults
(18-64)

POVERTY LEVEL

(based on Federal Poverty Level Guidelines)

Above - 24%



Below - 76%



GENDER



56%



43%



1%



Female: 56%



Male: 43%



Other: 1%



39%
Children
(0-17)

Meet

CANDACE

Candace came to the Community Assistance Center just over a year ago, overwhelmed by challenges: recovering from major surgery, caring for her husband with significant health issues, and supporting her young son with special needs—all while facing the threat of losing their home. With no safety net, she turned to Community Assistance Center for help. Since then, we've provided her with essentials like food, rent assistance, help with her utilities, clothing and other basic needs. Last Thanksgiving, thanks to our Bags of Thanks program that supplied her with all the food she needed, she was able to prepare a holiday meal for her family after we provided her with pots and pans—an act that further restored her hope. Though health challenges prevent steady employment, Candace remains resilient, actively engaging in our programs and setting goals for her family's future.



BRITTANY

CAC neighbor, Brittany, recently and tragically lost her husband to suicide, plunging her into deep depression. Shortly after the family loss, as Brittany began to search for work and adjust to her new normal, Hurricane Berly struck, compounding the families struggles. With no power for days, Brittany lost all the food that they had in the home, making it even more difficult to care for her three small children while trying to make ends meet. Despite the overwhelming challenges, Brittany stays resilient.

With the support of TXU, Brittany's CAC Case Manager was able to reduce the family's financial burden by covering the cost for her utility bills and furnish gas cards to assist with their transportation needs. Additional community resources also supplied her with non-vendor specific gift cards to assist them with a faster recovery and provide the entire family with the items they needed to rebuild their lives and provide hope for a positive future.

HOW CAN YOU HELP



Financial Support

Your donations will allow CAC to assist our neighbors in need with rent, utilities, basic needs, and crisis intervention services.

“As our world becomes increasingly more difficult to live in, a lot of us certainly wouldn’t be able to make ends meet without community support services that continue to provide necessities for our family members to provide a hot and healthy meal along with toiletries to keep our families healthy.”

– Angela



Sponsorship Opportunities

Sponsor a CAC program, initiative, or special event. CAC has lots of ways for you to commit to supporting your community.



Online Advocacy

Follow CAC on social media, like and share our posts, and let your network know how to get involved and receive help.



In-Kind Support

Donations of non-perishable food, hygiene products, cleaning supplies, furniture, clothing, and more are accepted weekly Tuesday through Friday.

Volunteer Opportunities

Individuals, small groups, teens, and families are welcome to serve with us! For more information on available volunteer opportunities, please contact Renée Blacklaws at renee@cac-mctx.org



LEGACY LUNCHEON

2023 COMMUNITY ASSISTANCE CENTER *Legacy* LUNCHEON

FRIDAY MAY 12, 2023

On May 12, 2023, Community Assistance Center hosted its annual Legacy Luncheon at Margaritaville Lake Conroe Resort. The Luncheon honors select individuals, businesses and faith partners in Montgomery County who have committed their time, heart, resources and talents to serve others in a variety of capacities.

The event welcomed Aidan Anderson, founder of Aidan Cares, who, at 7 years old, was playing harmonica in a restaurant one night, and his impromptu jam session earned him \$80 in tips. After realizing he had everything he needed, he chose to donate that \$80 to sick children in Africa. That one simple choice to give changed his life and put him on his path of purpose. His message is to share the necessity and joy of giving to all ages. Since 2008, his message has been received by millions in over 30 countries, which has led children around the world to start their own giving initiatives. Aidan says, "Love is an act. So, we must act and be our brother's keeper. Whether it's people, the earth,

or animals, we need to find the give that makes our heart sing."

Proceeds from this special annual event support Community Assistance Center (CAC) programs and services that provide immediate basic needs, financial assistance and case management services. CAC's programs are funded by companies and individuals just like you who understand the financial commitment required to provide these basic needs services.

Through your generous contribution, you are helping CAC promote self-sufficiency for individuals and families throughout all of Montgomery County who are struggling through times of crisis. Join us in strengthening Montgomery County one neighbor at a time.

THE 2023 LEGACY LUNCHEON GENERATED OVER \$100,000 FOR CAC PROGRAMS AND SERVICES.



HOPS for *Hope*
benefiting
Community Assistance Center

2023 inspired a new family-friendly event to benefit CAC called Hops for Hope! This event, featuring live music from Tomfoolery at the amazing Southern Star Brewery, was a fun time for ALL that included great food, a silent auction and of course, some of Southern Star's best brews!

DUCK RACE

COMMUNITY ASSISTANCE CENTER | 16TH ANNUAL



OCTOBER 7, 2023

The ducks returned to Montgomery County for the 16th Annual Duck Race benefiting Community Assistance Center (CAC). This year the ducks made a big splash at Margaritaville Lake Resort, Lake Conroe on Saturday, October 7, 2023, with more than 8,000 rubber ducks heading down the lazy river giving their adoptees chances at winning some truly fabulous prizes! One lucky adoptive duck parent won the Grand Prize of \$1,000.00 in cash, sponsored by Texas First Bank. Other amazing prizes included a two-night stay at Margaritaville Lake Resort, Lake Conroe, an Apple Watch SE, a Yeti Hopper Flip cooler, and more! The race was broadcast live on Facebook, with approximately 250 volunteers, staff and sponsor representatives attending the event in person.

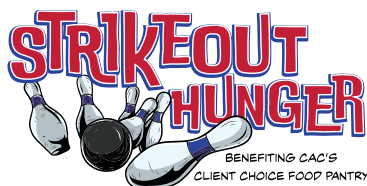
Each \$5 donation to adopt a duck makes a difference in providing resources and basic needs assistance to struggling individuals and families right here in Montgomery County.

Duck Race event sponsors included: Presenting Sponsor Waste Connections, Top Prize Sponsor Kevin & Kate Lacy, Braintek, Lone Star Community Health Center, IAS Wealth Management, Dean & Draper, Erich Peterson, Veritex Community Bank, and 5 Point Credit Union.

Underwriting sponsors include Margaritaville Lake Conroe Resort, Silver Rock Productions, and Branding Iron Custom Goods.

You too can make a difference right here in our community!

PROCEEDS FROM THIS FUN-FILLED, "QUACKTACULAR" SPECIAL EVENT RAISED NEARLY \$87,000 FOR CAC PROGRAMS TO SERVE NEIGHBORS ACROSS MONTGOMERY COUNTY.



Hosted by our partners at Main Event, our first annual Strikeout Bowling Tournament was an absolute win for all who attended! Great food, partnered with a bit of friendly competition, made for a great afternoon in support of the CAC Client Choice Food Pantries located in Conroe and Willis.



DONOR SPOTLIGHT

The future is bright for CAC because of our family of supporters just like you. A special thank you to our 2024 Community In Action Sponsors.

PACESETTER SPONSORS



WASTE CONNECTIONS
Connect with the Future®

Kevin & Kate Lacy

VISIONARY SPONSORS

Friends of CAC

**MCOMBER
RANCH**



**John & Debbie
Templet**

**The Tripathy
Family**



TRAILBLAZER SPONSORS

**Michael & Jennifer
Huffine**

**Posner-Wallace
Foundation**



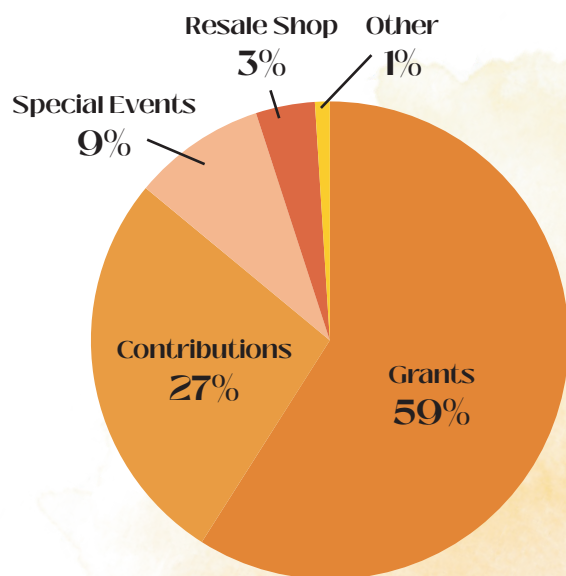
I wanted to take a moment to express my heartfelt gratitude for your invaluable assistance with my financial aid. Your support in expediting the release of funds to cover my mortgage payment was truly remarkable and greatly appreciated. Your efficiency and kindness made a significant difference during a challenging time. Once again, thank you so much for your exceptional help. Wishing you a blessed day ahead. Kind regards,

- Reny

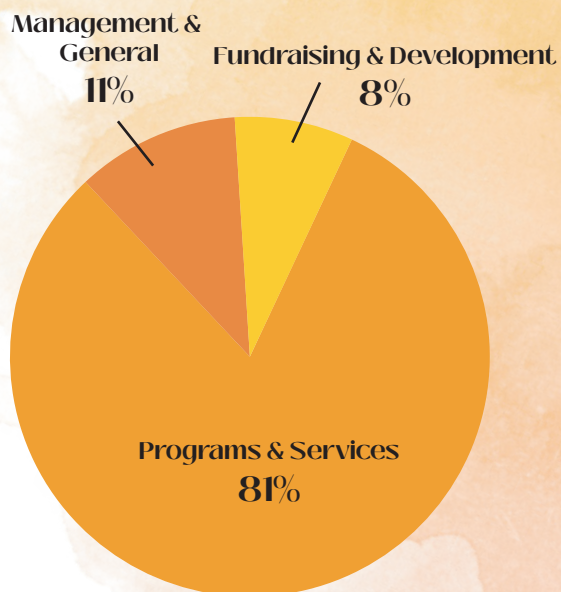
2023 Financials

Statement of Activities for the Twelve Months Ended 12/31/2023 (audited)

REVENUE



EXPENSES



ASSETS

Cash & Cash Equivalents	483,324
Investments	216,366
Grants Receivable	15,664
Contributions Receivable	272,160
Prepaid Expenses	3,750
Inventory	73,284
Fixed Assets	271,686

Total Assets **1,334,234**

LIABILITIES & NET ASSETS

Liabilities

Accounts Payable	13,391
Accrued Expenses	41,972

Total Liabilities **55,363**

Net Assets

Without Donor Restrictions	676,311
With Donor Restrictions	602,560

Total Net Assets **1,278,871**

Total Liabilities & Net Assets **1,334,234**



COMMUNITY ASSISTANCE CENTER
Serving Montgomery County

**1022 McCall Avenue
Conroe, TX 77301**

www.cac-mctx.org

Appointment Line
936-539-9211



Unique Resale Shop
936-494-4403

For more information, please contact
Kristi Leggett, Chief Development Officer
kristi@cac-mctx.org



Follow us on social media!