



COMMUNITY ASSISTANCE CENTER

Serving Montgomery County

1022 McCall Avenue
Conroe, TX 77301

www.cac-mctx.org

Appointment Line
936-539-9211



Unique Resale Shop
936-494-4403

For more information, please contact
Courtney Frost, Director of Development
courtney@cac-mctx.org



Follow us on social media!

IMPACT REPORT

2022



COMMUNITY ASSISTANCE CENTER
Serving Montgomery County



"I am so very grateful for everything yall have done for my wife and I. We truly appreciate you."

– CARL



"Once you get involved with CAC, it's really hard to leave. I think you'll get more out of it than what you're helping with."

– MIKE

"I volunteer so that I can give back to my community."

– JANET

"It's a wonderful place to volunteer."

– JULIE



"You gave me hope for my situation"

– LATOYA

"I am very grateful for all the help. It was a blessing"

– NANCY



"I appreciate your services so much with all my heart!"

– FRANCIS

"You learn a lot of different ways you can help people that you may have never thought of."

– PAT



OVERVIEW ABOUT US

Community Assistance Center (CAC) is a non-profit, social service agency established in 1981 to provide resources and assistance to our neighbors in Montgomery County that are in financial crisis. Many people in our community are a single instance away from finding themselves in a vulnerable situation that can cause tremendous financial hardship through job loss, reduction in wages, illness, etc. CAC provides a variety of case management and basic needs assistance including food, clothing, shelter, utilities, and education.

Mission

Providing resources to meet basic needs and improve quality of life for our neighbors in Montgomery County.

Vision

The leader in strengthening neighbors across Montgomery County.

Values



CLIENT FOCUS
Everything we do is based on the best interest of our clients.



INTEGRITY
We serve our clients with honesty, fairness, sensitivity, and accountability



PASSION
We work with excitement, enthusiasm, passion, and care at all times.



COMMITMENT
We are committed to helping and improving the lives of our neighbors in Montgomery County.



TEAMWORK
We work with urgency, act professionally, and have FUN while we are doing it.

Impact Statement

In 2022, CAC provided 25,544 services to Montgomery County neighbors in need.



A LETTER FROM **ERICH PETERSON, PE** *CHAIRMAN OF THE BOARD*

I moved to Montgomery County in 2004 and I've seen the county grow tremendously over these nearly 20 years. I've also seen the growing need to support our neighbors in need in Montgomery County. When I was approached about the opportunity to get involved with Community Assistance Center (CAC), I was overwhelmed by the mission and goals that CAC had in place.

Time and time again, CAC staff rise to the occasion to find solutions to the growing needs in the county. When natural disasters such as hurricanes, floods and freezes occur, or a pandemic strikes, funding sources increase and we respond. When those unfortunate situations are not present, government and grant funds generally decrease, making it even more important that CAC continues to diversify its funding sources so that we can continue to serve our community. CAC is doing just that.

I am proud of the work that CAC leadership and staff have accomplished. I am also excited about the energy and support that our board of directors has shown toward the organization and mission.

On behalf of the Board of Directors, I would like to thank all of our supporters, donors, volunteers, board of directors, leadership and staff. I am continually amazed at the generosity you share with your time, talents, networking, financial donations, supplies, and support. Without you, we could not fulfill our mission. With your continued support, we will meet and exceed our goals and continue to provide excellent support to our Montgomery County neighbors in need.

BOARD MEMBERS - 2023

Erich Peterson, Chair
General Manager
The Woodlands Water Agency

Lisa Brooks, First Vice Chair
Investment Advisory Services, Inc.

Debbie Templet, Treasurer
Retired - HP, Inc

Michael Bradbury, Secretary
Owner
Historic Hill House & Farm

Woody McOmber, Ex-Officio
Vice President
Burns & McDonnell

Mike Medved, Second Vice Chair
Retired
Kroger

Kendall Schmidt, Assistant Treasurer
Supervisor of Finance
Houston Methodist
The Woodlands Hospital

Kimberly Steed, Assistant Secretary
Financial Advisor/Partner
Crowl Wealth Management

Justin Champion
Branch Manager
Woodforest National Bank

Shivani Tripathy Patel
Vice President - Legal & Finance
EN-FAB, Inc.

Nick Davis
President - Conroe
Guaranty Bank & Trust

Corrin Barrow
Low Income
Customer Service Specialist

Shelia Templeton
Retired
ExxonMobil

Rev. Janet Stilwell
Pastor
Wildwood United Methodist Church

Courtney Galle
Marketing and Communications
Manager
Lone Star Family Health Center

Karina S. Contreras
Prof Social Services Liaison Sped
Conroe ISD

ADVISORY BOARD - 2023

Scott Perry
Assistant Director
City of Conroe Parks & Recreation

Vanja Thomas

Brenda Beckwith
Human Resource Manager
Wiesner Buick GMC

Donald Petrillo
Legal Counsel

Bill Dougherty
Retired
Texaco

Matt Corley

Todd W. Dunn
Linde



A LETTER FROM **Jennifer Huffine, CEO**



As you read about the many successes that we as a community have accomplished, know that it is all made possible because of the fierce dedication of supporters like you.

For more than 4 decades CAC has been a mainstay where neighbors can find guidance, hope and the resources they need to thrive during their time of need.

Each and every day, we work towards our Vision of being "The Leader in Strengthening our Neighbors Across Montgomery County". We continue to address the communities most pressing needs and stay committed to our community by reaching beyond our backyard and embracing a model that empowers each individual and family to reach their greatest potential. Our programs and services are relevant, effective, and accessible for those who struggle with challenges such as food insecurity, housing stability and other basic needs.

Streamlining our delivery of service is always top of mind. Our Board of Directors and Staff are putting great thought into how we are expanding our impact, increasing our community footprint, and modernizing our processes. With the ever-present increase in need these measures are more necessary than ever. We invite you and your circle of influence to another great year of working with us as we Strengthen our Neighbors Across Montgomery County.

With gratitude,

Jennifer



Courtney Frost
Director of Development



Mark Wilson
Director Of Finance

MEET OUR TEAM

Administration

Jennifer Huffine
President & CEO

Courtney Frost
Director of Development

Renee' Blacklaws
Community Engagement Manager

Mark Wilson
Director of Finance

Dawn Miller
Finance Assistant

Operations

Samuel Elder
Operations Manager

Maggie Cabrera
Intake Specialist

Griffin Winkworth
Intake Specialist

Dallas Myres
Operations Associate

Programs

Lupita Campos
Programs Manager

Sandi Ritchie
Case Manager

Raquel Jimenez
Case Manager

Sandra Garces
Case Manager

Unique Resale

Donna Jackson
Resale Shop Manager

Jerry Durham
Resale Shop Associate

Community Partners



Abundant Life Church
 April Sound Church
 BakerRipley
 City of Conroe Parks & Recreation
 Children's Books on Wheels
 Church Project
 Comforts of Home
 Compassion United
 Conroe Independent School District
 Conroe Noon Lions Club
 East Montgomery County Community Development Center
 Educational Outcomes
 Entergy Texas
 ExxonMobil
 First Baptist Conroe
 First Methodist Conroe
 Hope Disaster Recovery
 Houston Methodist
 Interfaith Community Clinic
 Interfaith of The Woodlands

Junior League of The Woodlands
 Keep us Fed Montgomery County
 Leadership Montgomery County
 Lone Star College
 Lone Star Family Health Center
 Lone Star Legal Aid
 MidSouth Electric Co-op and Fiber Internet
 Mims Baptist Church
 Montgomery County Community Development
 Montgomery County Community Foundation
 Montgomery County Community Supervision & Corrections
 Montgomery County Food Bank
 Motivation, Education, & Training Inc.
 Mount Calvary Baptist Church of Conroe
 North Montgomery County Community Center
 Oscar Johnson Jr. Community Center

Prevail Counseling
 Reliant Energy
 Sam Houston Electric Co-op
 St. James Episcopal Church
 Star of Hope
 Sole Mission
 Texas A&M Agrilife Extension Services
 The Ark Church
 The Church of Jesus Christ of Latter-day Saints
 The Woodlands Community Presbyterian Church
 The Woodlands Methodist Church
 Trinity Episcopal Church
 TXU Energy
 United Way of Greater Houston
 Volunteers of America
 West Conroe Baptist Church
 Woodforest National Bank
 Workforce Solutions



Thank You to our various partners for providing services to enhance the daily operations at Community Assistance Center.



VOLUNTEER *Spotlight*



Janet Thompson

Janet Thompson began volunteering at Community Assistance Center shortly after retiring from ExxonMobil. In addition to working in the CAC Unique Resale Shop, Janet also volunteers with Brighter Lipstick- Bigger Earrings, the Salvation Army Soup Kitchen, and during tax season, she works through VITA to complete IRS tax returns for the elderly and low income in the Willis/Conroe area. Volunteering at CAC has strengthened Janet's desire to give back by continuing to provide support to neighbors in need across Montgomery County.



2,250 volunteers served our neighbors in need with CAC, providing **17,498** hours of service in 2022.





- In 2022, **12,774** neighbors received food assistance from CAC.
- **1,252,192** pounds of food was distributed throughout the year.



- **1,643** homeless care kits were distributed to our neighbors in need.
- ID Restoration Ministry assisted with **411** renewal services.



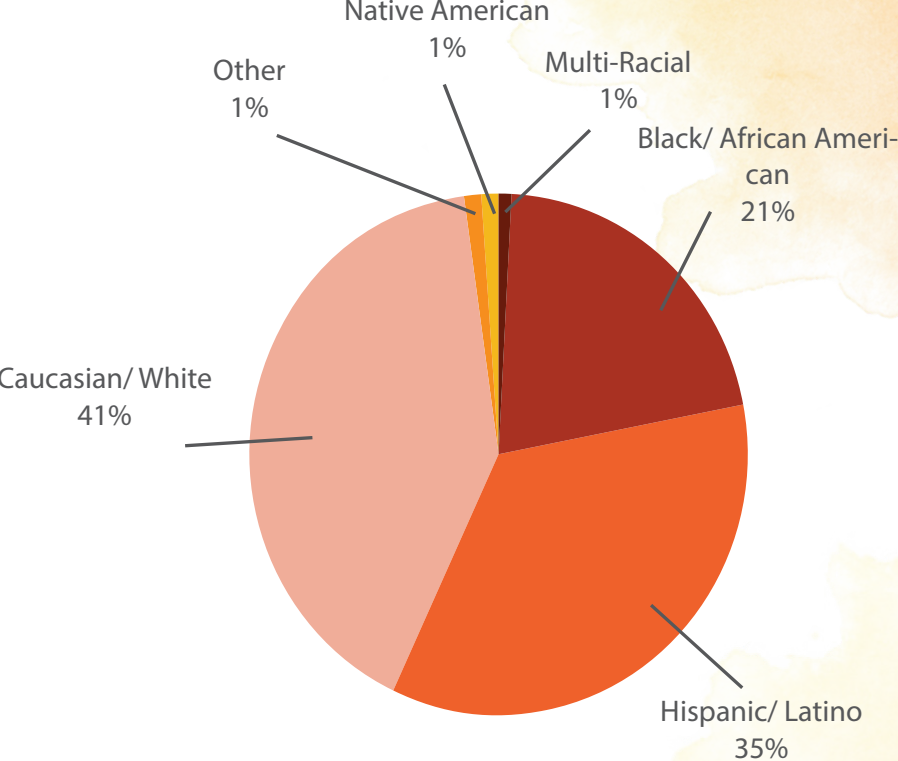
- **935** Montgomery County residents received utility assistance through CAC in 2022.



- CAC's rent and mortgage assistance kept **884** neighbors in their homes.
- Unique Resale shop fulfilled **2,193** clothing vouchers in 2022.



ETHNICITY



POVERTY LEVEL

(based on Federal Poverty Level Guidelines)

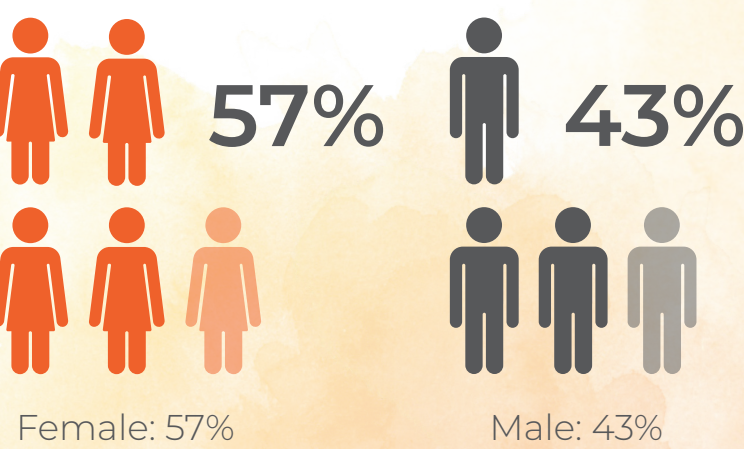
Above - 22%



Below - 78%



GENDER



AGE



8%
Seniors
(65+)



56%
Adults
(18-64)



36%
Children
(0-17)

Meet CLAUDIA

Claudia is a single mother of two who was on unpaid medical leave, but once she returned to work, she was let go without cause. After losing her job, Claudia was struggling to pay her rent and utilities as well as feed her family, which is when Community Assistance Center (CAC) came into her life. Overwhelmed, Claudia came to CAC and with tears in her eyes, she began pulling past due bills and documentation from her purse as shared her story with a CAC Case Manager. Her Case Manager provided a listening ear along with support and guidance on setting a formal appointment to receive assistance. When Claudia returned for her appointment, she shared how much she appreciated being listened to and encouraged.

Claudia met with volunteers with CAC's faith partner April Sound Church to receive assistance with her utility bills. Claudia shared with her CAC Case Manager that she was going to have an upcoming job interview with another CAC collaborative community partner. Before leaving CAC, Claudia also received clothing from the Unique Resale in preparation for her job interview and food for the family from CAC's Client Choice Food Pantry. A few days later, Claudia emailed her Case Manager to share the news that she was offered the job and was awaiting the official offer letter, getting her and her family back on their feet and on the road to self-sufficiency.



“THANK YOU FOR
EVERY OUNCE
OF SUPPORT...
I COULD NEVER
HAVE DONE THIS
WITHOUT YOU.”



Financial Support

Your donations will allow CAC to assist our neighbors in need with rent, utilities, basic needs, and crisis intervention services.

“Thank you so much for your willingness to help others. I am beyond grateful.”
-Andrea



Sponsorship Opportunities

Sponsor a CAC program, initiative, or special event. CAC has lots of ways for you to commit to supporting your community.



Online Advocacy

Follow CAC on social media, like and share our posts, and let your network know how to get involved and receive help.

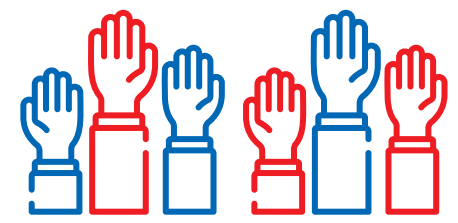


In-Kind Support

Donations of non-perishable food, hygiene products, cleaning supplies, furniture, clothing, and more are accepted weekly Tuesday through Friday.

Volunteer Opportunities

Individuals, small groups, teens, and families are welcome to serve with us! For more information on available volunteer opportunities, please contact Renée Blacklaws at renee@cac-mctx.org



2022
COMMUNITY ASSISTANCE CENTER
Legacy
LUNCHEON

The Legacy Luncheon is an opportunity for CAC to recognize local community members who serve as champions for CAC and make significant contributions to our Montgomery County neighbors in need, demonstrating compassion, kindness, and a commitment to serving others. The event honors local leaders, business partners, faith partners, fellow service organizations, and the amazing volunteers that are vital to the organization. Honorees included Legacy Award recipient Scott Perry, Faith Partner recipient The Woodlands Methodist Church, Community Partner recipient Keep Us Fed Montgomery County, and Distinguished Service recipients Mike and Julie Medved. The Legacy Luncheon was held at The Woodlands Waterway Marriott on April

22, 2022 and over 480 guests welcomed keynote speaker Stephanie Land, author of debut memoir *Maid: Hard Work, Low Pay, and a Mother's Will to Survive*. Land offered an unique and essential perspective from the frontlines of struggle as a single mom navigating the poverty trap while radiating a parent's hope and resilience. As one of two major fundraisers for CAC, the Legacy Luncheon continues to be an inspiring event celebrating service to our community and generating funding to support the many programs and services provided by the organization.

**THE 2022 LEGACY LUNCHEON
GENERATED OVER \$120,000 FOR
CAC PROGRAMS AND SERVICES.**



COMMUNITY ASSISTANCE CENTER | 15TH ANNUAL

DUCK RACE
SEPTEMBER 24, 2022

Community Assistance Center's 15th Annual Duck Race made a big splash returning to Big Rivers Waterpark & Adventures on September 24, 2022. The event featured a whopping 10,000 yellow rubber ducks racing down the lazy river with cheers from over 250 volunteers and supporters in attendance. Each duck is numbered and symbolically adopted by donors with a chance at winning prizes depending on where your duck finishes in the race. The 2022 Duck Race grand prize was a \$2,500 sponsored by Guaranty Bank & Trust. Other great prizes were passed out to the winning adopted duck parents, including second place of \$1,000 sponsored by Texas First Bank, an Apple watch and AirPods bundle, family season passes to Big Rivers Waterpark & Adventures, and a "Last Duck to Finish" prize.

**PROCEEDS FROM THIS FUN-FILLED,
"QUACKTACULAR" SPECIAL EVENT RAISED
NEARLY \$87,000 FOR CAC PROGRAMS TO SERVE
NEIGHBORS ACROSS MONTGOMERY COUNTY.**



The future is bright for CAC because of our family of supporters just like you. A special thank you to our 2023 Community In Action Changemaker and Visionary Sponsors.

CHANGEMAKER SPONSORS



VISIONARY SPONSORS

Friends of
CAC

John & Debbie
Templet



MCOMBER
RANCH

The Tripathy
Family



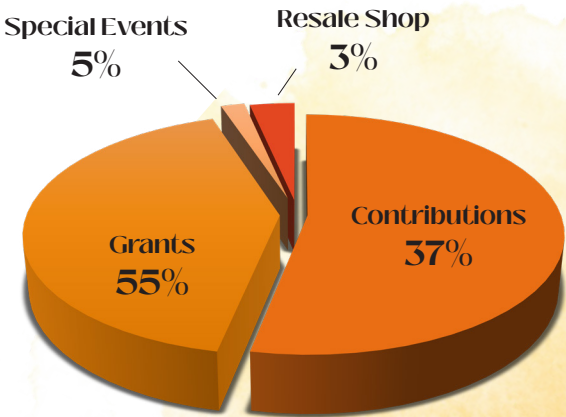
Waste Connections is proud to support the Community Assistance Center. Our culture includes giving back to the communities that we have the privilege to service and a large part of our focus over the years have been on women and children charities. The Community Assistance Center provides a variety of services that help individuals and families improve their quality of life. This is a great organization.

– Michelle Little, VP of Community Affairs and Corporate Giving
Waste Connections

2022 Financials

Statement of Activities for the Twelve Months Ended 12/31/2022 (audited)

REVENUE



ASSETS

Cash & Cash Equivalents	569,494
Investments	210,170
Grants Receivable	49,002
Contributions Receivable	273,493
Prepaid Expenses	14,461
Inventory	78,187
Fixed Assets	278,357
Total Assets	1,473,164

LIABILITIES & NET ASSETS

Liabilities	
Accounts Payable	28,896
Accrued Expenses	37,627
Deferred Revenue	-
Refundable Advances	135,907
Total Liabilities	202,430

Net Assets	
Without Donor Restrictions	619,352
With Donor Restrictions	651,382

Total Net Assets 1,270,734

Total Liabilities & Net Assets 3,248,688

EXPENSES

