



# Impact Report 2020



# History in

Since 1981, Community Assistance Center, formerly Montgomery Community Emergency Assistance and then Crisis Assistance Center, has served residents all across Montgomery County through times of hardship. Forty years later, we continue to focus on strengthening Montgomery County one neighbor at a time, meeting the needs of residents throughout our community through the basic needs crisis intervention and case management services. While programs have moved and changed, CAC has remained a constant beacon of hope for those in our community. Here at CAC, it is our objective to provide compassion and encouragement while delivering critical services for our neighbors to achieve financial stability. With individualized client experience, collaborative partnerships, and a wide variety of resources, CAC ensures each and every neighbor that comes through our door receives services to address their long and short-term needs.

Pre 1981 - Emergency Assistance was established by local government in collaboration with the Conroe Ministerial Alliance to address unmet community needs.

**1981**

MCEA purchased property on McCall Ave in Conroe and built existing office facility.

**January 1998**

Montgomery County Emergency Assistance, Inc. was incorporated under the Texas Non-Profit Corporation Act.

**May 1981**



# the Making

Completed 5 yr.  
Strategic Plan, implementing  
new organization Mission,  
Vision and Focus.

2018

Name changed to Crisis  
Assistance Center.

November 2015

Organization rebrand  
roll out of Community  
Assistance Center.

January 2019

39,347

*Montgomery County  
neighbors in need  
received assistance  
through CAC in 2020*

## Vision

Strengthening Montgomery  
County one neighbor at a time.

## Mission

Providing resources to meet  
basic needs and improve quality  
of life for our neighbors  
in Montgomery County.

## Values



### CLIENT FOCUS

Everything we do  
is based on the best  
interest of our clients.



### INTEGRITY

We serve our clients  
with honesty, fairness,  
sensitivity, and  
accountability.



### PASSION

We work with  
excitement, enthusiasm,  
passion and care  
at all times.



### COMMITMENT

We are committed to  
helping and improving the  
lives of our neighbors in  
Montgomery County.



### TEAMWORK

We work with urgency,  
act professionally,  
and have FUN while  
we are doing it.



# A Letter from Vanja Thomas

## Board Chair

Serving the communities in which I live and work has been an important lesson that my parents instilled in me early on in life. My father spent 27 years in the United States Coast Guard, and because of his service, our family was integrated into a community that embodied selfless giving. Those early years in my life sparked the desire to have a connection with others who give back, so I could in turn give to the community in which I live and work. When searching for an organization to partner with, MCEA (now CAC) was an easy choice. The organization has served an integral role in servicing the community, and there was a need for someone with my skillset. This has all led me to where I am today. Having served as a Board member for 6 years, my family and I are always excited to find new ways to give back to this wonderful organization.

In its 40-year history in the community, CAC has left a legacy that we are all immensely proud of. The staff has grown along with this organization and continues to find more and more creative ways to help our neighbors in Montgomery County. CAC staff regularly step up to shine a bright light and serve as a beacon of hope after every hardship and natural disaster. History has shown that CAC works to fulfill our community's needs during storms like Hurricane Rita, Hurricane Harvey, Tropical Storm Imelda, and the many floods we have had in the past number of years. Not to mention, all that our staff has done recently to aid during the COVID-19 pandemic. CAC is a place where you can find hope and learn skills to better your life, whether you are facing a one-time crisis or long-term concern. The partnerships built over the last 40 years with HUD, April Sound Church, First Methodist Church, and many other organizations allow us to serve as an integrate assistance center for our neighbors in Montgomery County.

I would like to offer a personal thank you to all who give to our organization, whether it is your time, talents, space, or your money, as it is greatly appreciated. Without you, we would not be able to help so many of our neighbors in our community and CAC would not be able to make the tremendous impact it has historically, and it does today. The list of people who support us continues to grow year after year and we ask that you share our success with your networks, so we can continue to support Montgomery County in an even bigger way for many years to come. Any amount of time, talent, and funding assists CAC, and in turn our community, in more significant ways than you can imagine.

We look forward to partnering with you to offer a hand-up to our neighbors in Montgomery County.



Vanja Thomas, Board Chair



## 2021 Board of Directors

### Vanja Thomas, Chair

HR Director  
Linde

### Woody McOmber, Vice-Chair

Vice President of Projects,  
Transmission & Distribution  
Burns & McDonnell

### Shelia Templeton, Treasurer

Retired ExxonMobil

### Lisa Brooks, Secretary

Project Management Contractor

### Scott Perry, Ex-Officio

Director  
Oscar Johnson Jr.  
Community Center

### Brenda Beckwith

Human Resource Manager  
John Wiesner, Inc

### Kirk Bennett

Dean of Instruction  
Lone Star College

### Shivani Tripathy Patel

Vice President, Legal & Finance  
EN-FAB, Inc.

### Debbie Templet

Retired, HP, Inc.

### Michael Bradbury

Owner and Managing Partner  
Bradbury Brothers

### Justin Champion

Branch Manager  
Woodforest National Bank

### Mike Fortner

President  
Open Door Benefits

### Mike Medved

Retired, Kroger

### Kimberly Steed

Financial Advisor/Partner  
Crowl & Associates

### Kendall Schmidt

Supervisor of Finance  
Houston Methodist,  
The Woodlands Hospital

### Erich Peterson

Contract Civil Engineer

### Paula Odom

Retired, Entergy

### Janet Stilwell

Pastor of Congregational  
Care & Missions  
First Methodist Church

## Advisory Board

### Brian Garcia

Customer Service Manager  
Entergy

### Donald Petrillo

Legal Counsel

### Matt Corley

Customer Service / Compliance Manager  
San Jacinto River Authority

### Bill Dougherty

Retired, Texaco

### Nick Davis

President  
Guaranty Bank & Trust Conroe



# Meet Our Team

**Rachel Adams**

Executive Assistant

**Gregory Anderson**

Intake Specialist

**Julio Bandilla**

Programs Manager

**Renée Blacklaws**

Community Engagement Manager

**Lupita Campos**

Case Manager

Hand-Up Initiative

**Samuel Elder**

Facilities Manager

**Courtney Frost-Tadlock**

Development Coordinator

**Dulce Gonzalez**

Basic Needs Case Manager

**Al Hargrave**

Resale Shop Assistant Manager

**Tausha Holland**

Basic Needs Case Manager

**Dawn Miller**

Accounts Payable Clerk

**Willmar Ostos**

Intake Specialist

**Janet Reed**

Intake Specialist

**Sandi Ritchie**

Intake Specialist

**Ashley Vanzant**

Case Manager

Permanent Supportive Housing

**Sheila Wright-Salazar**

Resale Shop Manager

**Luz Zavaleta**

Intake Specialist

## *A Letter from* **Jennifer Landers** CEO



COVID-19 impacted us all in ways we could never have imagined. Many neighbors lost jobs or work hours were cut, masks became the norm and social distancing changed how we interacted with each other, but through it all, and thanks to the generosity of this community, CAC continued to serve.

Our doors have remained open throughout this crisis. We never closed. There was no interruption in services. We just had to adapt again and again. Our donors continued to give generously, our volunteers continued to serve (practicing safety protocols) in spite of everything, and our incredible staff tirelessly gave their all-working day after day and month after month, meeting increased needs. Throughout 2020, we saw heartache and kindness, loss and generosity, grief and compassion and our community in action. With every crisis, CAC is here

providing help and hope to our community and answering the call as CAC always does.

Fiscal responsibility and transparency continued to be of paramount importance to our organization and our Board of Directors. We continue to maintain a minimum cash reserve of six months of operating expenses.

Though the crisis is not over, one thing is certain - with your support, we will continue to bring help and hope, strengthening Montgomery County one neighbor at a time.

In 2021, we will celebrate our 40th Anniversary, which would not be possible without each and every one of you. Throughout the forty years of serving our neighbors, you have tirelessly served along side us, generously supported us, and for that we say THANK YOU FOR EVERYTHING YOU DO TO SUPPORT CAC. We could not do it without you.

Sincerely,

Jennifer Landers, CEO



**Jennifer Huffine**

Director of Operations & Programs



**Kathy Rifaat**

Director of Development

# COVID-19 Response



## 250% increase in number of clients served

The COVID-19 (Coronavirus) global pandemic has continued to challenge our community in unprecedented ways and has consistently placed undue hardship on individuals and families fighting to make ends meet. As a non-profit, social service agency assisting neighbors all across Montgomery County, CAC has been innovative and strategic to respond to the growing need in services at a time when there was a 200% increase in Texans across the state seeking food assistance since the start of the pandemic.

In 2020, Community Assistance Center served 39,347 individuals by providing assistance with rent and mortgage, food, utility assistance and more. This year, the number of clients seeking financial assistance services increased 38% and we have experienced an astounding 250% increase in the total number of clients served in 2020 compared to 2019. Additionally, CAC served 1,241 new families right here in Montgomery County who have never before utilized assistance services.

However, outside of the COVID-19 pandemic, there was already a growing need for services in our community with families struggling and individuals on the verge of homelessness. In 2019, CAC provided 6,952 units of service to 2,944 clients from the CAC Client Choice Food Pantry, which was an increase of over 70% in services provided in 2018 and a 236% increase from 2017. CAC's small but mighty food pantry distributed 1,276,200 pounds of groceries to over 29,000 county residents in 2020, during a time when roughly 31% of Texans were food insecure, and our client appointment line still fills up with an average of 125 calls per day.

Through this time of uncertainty, CAC never skipped a beat by adapting our approach to services and remaining constant as a beacon of hope in our community. Our services continue and your support ensures that such compassion continues for our neighbors in need.



# Brionna & Shane's Story



**1,829** Montgomery County residents received utility assistance through CAC in 2020



CACs Rent & Mortgage Assistance helped **2,096** neighbors stay in their homes

*"We plan to give back and we will not forget you!"*

-Brionna

Brionna and Shane were off to a great start in their young lives. Both were working full time with a place of their own and they shared high hopes for the future, including a growing family as Brionna was pregnant with their first child. Then the COVID-19 pandemic hit, making each month more difficult than the last. Shane works for a moving company that was very successful prior to COVID-19, but once the pandemic struck the US, the housing industry was hit hard, leaving Shane with very limited hours. Brionna was in the restaurant industry at the time, but sadly lost employment due to the pandemic and a reduction of employees. Brionna and Shane did their best to keep up with their bills while also preparing for a new addition to the family, but it became clear that they would reach out for help.

The couple reached out to Community Assistance Center (CAC) for financial assistance with rent and utilities where they also found support and a renewed sense of hope. Their case manager, Tausha, worked with the family virtually, corresponding regularly by email and by phone to go over paperwork, collect documents, provide additional resources, and give encouragement along the way. When Brionna struggled to get the required documents from their landlord, Tausha stepped in to advocate for the family and successfully received the forms necessary for CAC to provide Brionna and Shane financial assistance. CAC was able to help with two months of rent as well as assistance with their utility bills, which gave Brionna and Shane the breathing room they needed to move forward.

Brionna shared her experience working with Tausha has been a blessing and how "we appreciate all of your correspondences and help because it has definitely been a hard and scary few months, especially with having a new addition to our family." Tausha checks in with the family to provide information and resources, including offering food and clothing vouchers should they need them moving forward. Now that little Ki has made his appearance and with a little help from CAC, mom and dad are in a better place and back to work with their hope restored.

# Vision for



In December 2020, Community Assistance Center (CAC) received the honor of being designated by the Department of Housing and Urban Development as an EnVision Center for Montgomery County, Texas. The EnVision Center initiative was developed by Dr. Ben Carson, former HUD Secretary and partners with local, state, and other federal agencies and organizations to create centralized hubs that provide families and individuals who are homeless, unemployed, or in economic crisis with resources and support needed to excel.

The Envision Center initiative promotes four pillars of self-sufficiency, including Economic Empowerment, Educational Advancement, Health & Wellness, and Character & Leadership. CAC's goals in relations to these pillars is to:

- Meet immediate basic needs for our neighbors struggling through financial crisis.
- Provide additional resources through community partnerships.
- Offer coaching and case management services with an individualized approach.
- Providing support, relief and encouragement to those we assist as they make their journey to self-sufficiency

Through the wide array of assistance programs and comprehensive services provided, CAC's Mission and vision align directly with the Envision Center Initiative.

**"EnVision Centers  
are a way to connect  
local resources with  
the people who need  
them the most."**

**Michael Burley  
HUD Regional Administrator**





# the Future

## Ruby Anniversary

In celebration of CAC's 40th Anniversary, the organization has provided the special opportunity for Ruby Anniversary Sponsorships that will significantly help CAC meet the increased need brought on by COVID-19 and prepare for future growth of the organization.

Going into 2020, CAC was already working diligently to meet the increasing need for assistance. Once COVID-19 hit, we were met with an astonishing influx of requests for help. Thousands of our Montgomery County neighbors found themselves suddenly and unexpectedly unemployed with feelings of great uncertainty due to the unprecedented global health crisis resulting in significant financial impact on so many individuals and families in our community and throughout the world. As CAC strives to meet the growing needs, we find ourselves in a situation that we have outgrown our current facilities. More space is needed for all areas of our organization including our Unique Resale Shop, Client Choice Food Pantry, case management, administration, client intake and program support. In addition to our staffing and operational needs, CAC provides office space to several community partners who offer specialized services to our clients. These collaborations are critical to our goal of offering a one stop shop with the ability to address a wide array of needs to those we serve. The CAC 40th Anniversary Ruby Sponsorship is a wonderful opportunity for the community to support our efforts and reach our goals for expansion, ultimately increasing our impact in serving our struggling neighbors and promoting self-sufficiency.



**Friends of  
CAC**



**The Tripathy  
Family**



**McOmber  
Ranch**



**Entergy**

Entergy Texas, Inc.

WASTE CONNECTIONS



THE WOODLANDS COMMUNITY  
PRESBYTERIAN CHURCH

# Partner Spotlights



Established in 1985, Montgomery County Food Bank's mission is to unite the community to fight hunger. Last year, they were able to provide over 11 million nutritional meals through a vast network of over 80 partner pantries, local school districts, and community partners. The Montgomery County Food Bank and their team are always there when we are looking for a partner to help serve our neighbors in need whether in times of disasters or supporting one of our new initiatives or programs. Community Assistance Center is grateful for the ability to purchase our foods through the Montgomery County Food Bank for pennies on the dollar to ensure that everyone has access to sufficient, nutritious food. CAC's strong partnership with Montgomery County Food Bank allows us to greatly stretch our resources to provide food to our neighbors in need throughout all of Montgomery County. The work we do with our friends at the Montgomery County Food Bank is a perfect example of "Better Together".



Since 1939, the Conroe Noon Lions Club has been committed to providing opportunities for its members to give back to their community. With approximately 300 members, Conroe Noon Lions Club is the largest chapter in the state of Texas and the second largest Lion Club in the United States. Among the numerous activities and programs the club provides, the Conroe Noon Lions Club is most proud of its Eyeglass Program that includes the eyeglass recycling center, free vision screenings across the community, and glasses for mission trip teams to give to children in need around the world. Community Assistance Center is thankful to have the Conroe Noon Lions Club provide free vision screenings to clients, as well as the club's willingness to participate in CAC Service Saturdays to help around our facilities. Anyone can see what a bright future we have here in Montgomery County thanks to such amazing partners.



# Community Partners



Abundant Harvest

Interfaith Community Clinic

Oscar Johnson Jr. Community Center

April Sound Church

Interfaith of The Woodlands

Prevail Counseling

Children's Books on Wheels

Justice for our Neighbors

Reliant Energy

Comforts of Home

Keep us Fed Montgomery County

Sam Houston Electric Co-op

Compassion United

Lone Star Family Health Center

Star of Hope

Conroe Noon Lions Club

Lone Star Legal Aid

Taylorized PR

Conroe Parks & Recreation

Mid South Synergy

Texas A&M Agrilife  
Extension Services

Dacus Baptist Church

Montgomery County Community  
Development

The Ark Church

East Montgomery County  
Community Development Center

Montgomery County Community  
Supervision & Corrections

TXU Energy

Educational Outcomes

Montgomery County Food Bank

United Way of  
Greater Houston

Entergy Texas

Motivation, Education & Training Inc.

Volunteers of America

First Methodist Conroe

North Montgomery County  
Community Center

Woodforest National Bank

Genoa Health Care

Workforce Solutions

**Thank you to our various partners for providing services to enhance the daily operations at Community Assistance Center.**

# Programs & Services



**29,108** Neighbors were provided food assistance by CAC in 2020

**1,276,200** pounds of food was distributed throughout the year

## Client Choice Food Pantry

The Community Assistance Center Client Choice Food Pantry is a critical part of our efforts to address food insecurity in our community. Through the client choice model, our pantry resembles a small grocery market where our neighbors can select products based on their specific family needs. Fresh produce, a variety of proteins, and shelf stable selections are available at no cost to those in need. Baby care, personal hygiene items, and cleaning products are also distributed when available. Not only does this model allow clients the opportunity to choose their own food to fit their personal preference and special dietary needs, it gives our clients a sense of dignity and respect while also limiting food waste.



## Community Education

Community Assistance Center works to empower our clients with knowledge and skills that will move them towards the goal of self-sufficiency. CAC offers many opportunities to grow and learn including counseling, financial literacy, life skills, nutrition education, Senior Lunch & Learn sessions, and job skills.

## Basic Needs Crisis Intervention

CAC provides a variety of assistance options to Montgomery County residents when our help is needed most. We assist our neighbors with mortgage/rental assistance, emergency shelter vouchers, utility assistance, food and clothing, homeless care kits, transportation vouchers, and prescription assistance along with information and referral services.



## Permanent Supportive Housing

A proven solution to homelessness for the most vulnerable and chronically homeless is Permanent Supportive Housing, or PSH. This program pairs affordable housing assistance, case management, and supportive services to promote independent living and tenancy skills while connecting people with community based health care, treatment, and supportive services. In addition to ending homelessness and increasing a client's housing stability, PSH has been shown to improve health and well-being while also providing cost-effective solutions to lower public costs associated with the use of crisis services such as shelters, hospitals, jails, and prisons.







## Disaster Relief and Recovery

CAC provides assistance to those affected by disasters such as hurricanes, flooding, individual house fire, etc. CAC offers basic needs assistance as well as long-term recovery solutions and support. CAC played a critical role in disaster recovery for those effected by Tropical Storm Imelda.

## Special Programs

CAC responds and adapts to community needs, providing a wide variety of special programs.

- **Drive-thru Mobile Markets:** As a partner with the Montgomery County Food Bank, CAC provides quarterly food distributions drive-thru style with volunteers and staff loading family vehicles with boxes of shelf stable foods, produce, meats, and dairy.
- **Summer Stock-Kid's Food Pantry:** During the summer, CAC provides weekly bags of kid friendly groceries for our littlest neighbors. The program serves children who typically benefit from free or reduced meal programs at school during the year.
- **Back to School:** At the end of the summer before school starts, CAC provides backpacks, school supplies for students K-12 and hygiene kits for teens along with new and gently used clothing and shoes through CAC's Unique Resale.
- **Bags of Blessings & Cozy Christmas:** In November and December, CAC provides individuals and families with bags of holiday groceries and in December, CAC provides families with Cozy Christmas gift bags that include cozy items such as blankets, hats, gloves, scarfs, hot cocoa and family friendly games.
- **Senior Grocery Delivery:** Providing monthly grocery deliveries to seniors across Montgomery County who are homebound or lack transportation through the generous time and dedication of volunteers.



## Hand-Up Initiative

CAC and our Collaboration Council is dedicated to breaking the cycle of poverty. We employ a holistic approach for those clients who express an interest in proactively taking the necessary steps towards self-sufficiency by providing support and the most comprehensive resources available to our neighbors in need. This initiative enables our clients to develop a greater understanding of accountability so that they are proactive in working towards long-term solutions.

The purpose of the Hand Up Initiative is to identify, encourage, and empower clients to gain greater levels of financial independence and self-sufficiency. Clients motivated to make positive changes engage in a comprehensive, client-centered plan while also receiving coordinated case management. The Hand Up Initiative provides enhanced intake assessments, individualized service plans and expanded service delivery through an outcomes-driven collaboration of community service providers.



**689** Homeless Care Kits were distributed to neighbors in need

**149** neighbors were assisted with obtaining ID renewals

## ID Restoration Ministry

(in partnership with First Methodist Conroe)  
This program assists individuals needing to acquire an official state identification, birth certificate, or social security card. Proof of identification is necessary to obtain a job, shelter, collect benefits, and even just to stay out of trouble for failure to provide. For clients who experience homelessness, incarceration, aging out of foster care, or those fleeing domestic violence, obtaining identification is crucial to moving forward.

# Volunteer Spotlight

## MEET BEV & MAC



Bev and Mac Schard have shared their love for the community for many years through service, and their hard work, dedication, and servant hearts does not go unnoticed.

Bev and Mac have supported countless neighbors in need as part of the Helping Hands Ministry of April Sound Church, which provides an extraordinary partnership and financial support to CAC. This dynamic duo has made a significant impact on so many lives over the years with numerous hours of services. If you ask Bev how long they have been involved, the response is “she led the committee for 6½ years and volunteered nearly 15 years on the committee.”

However, according to Mac, who has been her driver most of these years and Bev’s partner in crime, he believes it is closer to 9 years of Bev being in charge. This power couple spends countless hours volunteering with April Sound Church Helping Hands Ministry in a variety of ways including Christmas bikes, and service to Community Assistance Center, as well as finding time to volunteer at Conroe Regional Hospital.

In June 2021, Bev and Mac celebrated their 65th wedding anniversary! Their love of family, especially their grandchildren, along with their kindness and generosity, show they are truly genuine people acting as the hands and feet of Christ. We are truly honored to have both Bev and Mac as a special part of the CAC team in serving our neighbors throughout Montgomery County.

“We felt we were just doing the things that come naturally.”

-Bev Schard



# ~ CAC ~ VOLUNTEERS

**1,397** AMAZING volunteers  
served with CAC providing  
**10,289** hours of service in 2020



A very special  
**THANK YOU**  
to each and every  
individual and family  
who serves with  
CAC. We would not  
be able to serve our  
community without  
**YOU!**





# HOPE, HELP

# & Healing

Despite the tremendous obstacles of 2020, Community Assistance Center continued to do what we have always done; serve our neighbors in need. When our neighbors were out of work and facing eviction, CAC was there ensuring a roof stayed over their heads. When our children were hungry, CAC was there to provide kid friendly groceries and snacks along with filling cars with food. When our friends were without water or electricity during the hot summer months of Texas, CAC was there to keep the lights on and water running. When our seniors were scared and isolated from the world, CAC was there to deliver a smile and groceries that brought hope.

Like many others, there were some things we could not do in 2020 with events and gatherings cancelled, which included CAC's annual Legacy Luncheon. But what we could not do because of the pandemic is far outweighed by what we COULD DO. CAC continued to show up for our neighbors with no break in services and expanded our reach to include 19 Mobile Market Food Distributions, the creation of the monthly Senior Grocery Delivery Program, growing CAC's Summer Stock Kid's Food Pantry, and two holiday food distributions. Such service opportunities assisted roughly 6,400 households and over nearly 26,000 people in Montgomery County, but such success is found with help from friends like you.

As we continue into 2021 and we turn the page on this uniquely difficult chapter, we are grateful to each and every volunteer, community partner, congregation, service organization and corporate affiliate who made serving our neighbors in 2020 just a little bit brighter because of your help. We look forward to the day when we can celebrate our accomplishments together and in person as our community continues to heal. Here at CAC, hope, help, and healing is made possible because of neighbors serving neighbors.



2022  
COMMUNITY ASSISTANCE CENTER  
*Legacy*  
AWARDS  
LUNCHEON  
APRIL 22, 2022

*We were thrilled to host the return of CAC's Legacy Luncheon as a successful in person event in May 2021.*



COMMUNITY ASSISTANCE CENTER | 13<sup>TH</sup> ANNUAL

# DUCK RACE

NOVEMBER 14, 2020

Community Assistance Center's 13th Annual Duck Race once again fit the bill for fun even though the event looked different than it had in the past.

The Annual Duck Race turned "Duck Pluck" was held virtually on Saturday, November 14, 2020 at the City of Conroe Aquatic Center Waterpark. The event sold out, with all 5,000 yellow rubber ducks being released down two waterslides with cheers from CAC staff and board members in attendance along with the crowd online. Each duck is numbered and symbolically adopted by donors with a chance at winning prizes with random ducks being randomly plucked from the water to accommodate the changes with the event. Trophies were awarded for top duck sales by individuals and team sales, along with fabulous prizes to Duck Race winners including a 70-inch flat screen TV, Apple watch- series 6, 14 inch touch screen Chromebook, 4 month membership to City of Conroe Aquatic & Recreation Center, a Weekend Getaway to Historic Hill House & Farm, and duck themed family fun prize packs.

Sponsors are critical to the success of the event and help significantly in funding CAC programs and services. Duck Race Sponsors include Silver Duck Sponsors - Entergy Texas and Linde; Lucky Duck Sponsors - Consolidated Communications

and Wiesner Buick GMC Hyundai; Additional sponsors include - Briantek, Buckalew Chevrolet LP, City of Conroe, Crowl Wealth Management, Guaranty Bank & Trust, Signs Etc., James and Janet Stilwell, The Woodlands Lifestyle Magazine, Vanjia Thomas, Waste Connections Southern Region, Woodforest National Bank, Carr, Riggs & Ingram LLC, IcePackStore.com, Keaton McDaniel- Edward Jones, Mike and Julie Medved, Michel Family, Erich and Jennifer Peterson, Starzyk & Associates P.C., John and Debbie Templet, and Veterinary Medical Center of The Woodlands.

Event underwriting sponsors included Taylorized PR, Silver Rock Productions, United Healthcare, Vernele's New Orleans Bakery & Café, and The Young Learners.

Duck Race was all it was "quacked" up to be and more, raising over

**\$48,000**

for CAC programs and services







2020 caused businesses across the country to rethink services and operations, and the Unique Resale Shop was no exception.

With the increase in local COVID-19 cases and concern for safety, Unique Resale closed its doors in mid-March. The Resale staff pushed forward with the shop inventory and helped CAC programs meet the exacerbated needs of the community by helping with weekly food markets.

On June 1, the Unique Resale Shop opened at a limited capacity, reducing the number of shoppers in the store at a time and restricting clothing vouchers to one day a week. Even with all of the ups and down 2020 brought, the Unique Resale shop continued to thrive and customer sales reached \$60,619, accounting for roughly 3% of CAC's total revenue in 2020. Donations from our community to the resale shop continued throughout the year and the future of Unique Resale is bright with goals for facility expansion.

Some closets are bursting with clothes that no longer fit, toys children have outgrown or forgotten, and household goods that never get used. Other homes are missing even the most basic necessities. Unique Resale fulfills two critical purposes for Community Assistance Center by serving as a revenue generating source for the organization as well as being the heart of our clothing and housewares assistance program.

Unique Resale is a treasure of its own, but it would not be the same without community support. With every donation to the Unique Resale, members of our community benefit from your generosity. So, the next time you are looking to clean out some space in your home or garage, please consider CAC's Unique Resale Shop. Furniture donation pick up service is available by appointment- please contact us at 936-494-9213 or by email [sheila@cac-mctx.org](mailto:sheila@cac-mctx.org).



# How YOU Can Help



## Financial Support

Your donations will allow CAC to assist our neighbors in need with rent, mortgage, and utility payments among the vast amount of services CAC provides.



## Sponsorship Opportunities

Sponsor a CAC program, growth initiative, or special event. CAC has lots of ways for you to commit to your community.



## Online Advocacy

Follow CAC on social media, like and share our posts, and let your network know how to get involved and receive help.



## Volunteer Opportunities

Individuals, small groups, teens, and families are welcome to serve with us! For more information on available volunteer opportunities, please contact Renée Blacklaws at [renee@cac-mctx.org](mailto:renee@cac-mctx.org)



## In-Kind Support

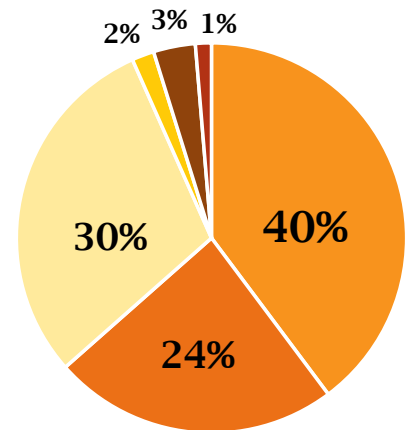
Donations of non-perishable food, hygiene products, cleaning supplies, furniture, clothing, houseware donations and more are accepted weekly Tuesday through Friday.



# 2020 Client Demographics

## ETHNICITY/RACE

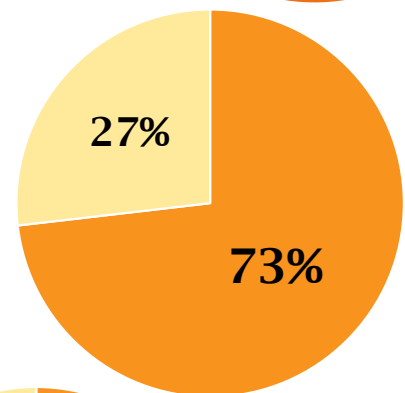
Caucasian/White.....	40%	Hispanic/Latino....	30%
Black/African American.....	24%	Multi-Racial.....	2%
Asian/Pacific Islander.....	1%	Other.....	3%



## POVERTY LEVEL

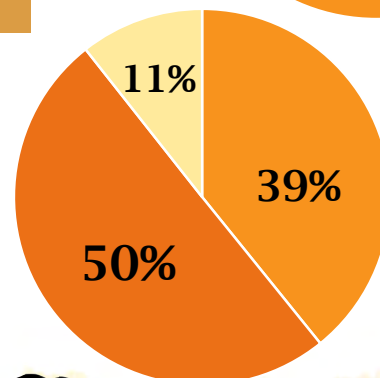
*\*Based on Federal Poverty Level guidelines*

Above.....	27%
Below.....	73%



## AGE

Children (0-18 years old).....	39%
Adults (19-59).....	50%
Seniors (60+).....	11%



## WHO IS ALICE?

**ALICE** — **A**sset **L**imited, **I**ncome **C**onstrained and **E**mployed who represents our neighbors who are working, but are unable to afford the basic necessities of housing, food, childcare, health care, and transportation.



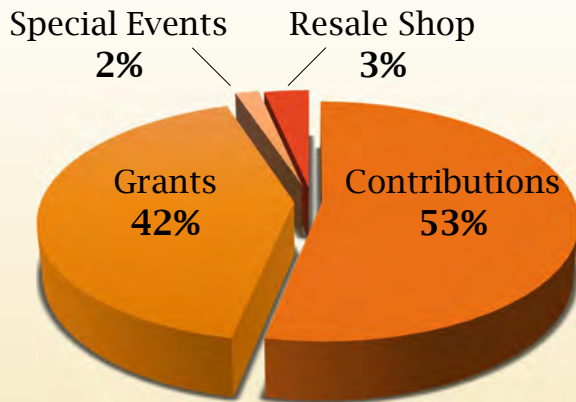
According to the 2020 United Way Impact Report, Montgomery County has a population of over 605,116 people with **10%** of households below the Federal Poverty Level (FPL) with another **22%** of households classified as ALICE, totaling **32%** of our neighbors struggling.



# 2020 Financials

Statement of Activities for the Twelve Months Ended 12/31/2020 (audited)

## REVENUE



## ASSETS

Cash & Cash Equivalents	839,856
Investments	208,629
Grants Receivable	39,598
Contributions Receivable	496,423
Prepaid Expenses	36,444
Inventory	55,575
Fixed Assets	318,020

**Total Assets** 1,994,545

## LIABILITIES & NET ASSETS

### Liabilities

Accounts Payable	16,142
Accrued Expenses	44,715
Deferred Revenue	11,411
Refundable Advances	352,756

**Total Liabilities** 425,024

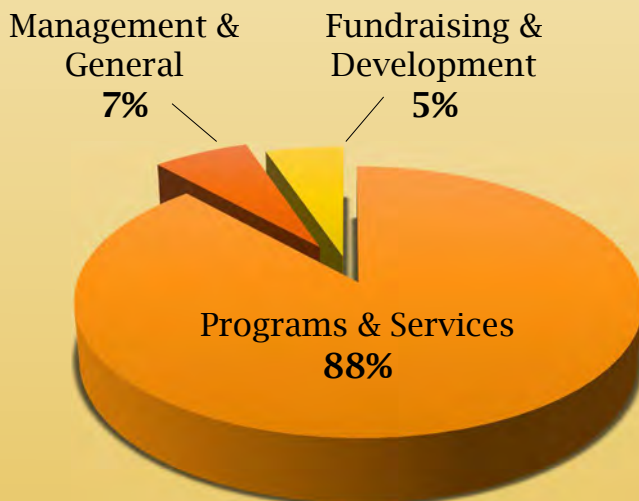
### Net Assets

Without Donor Restrictions	866,992
With Donor Restrictions	629,529

**Total Net Assets** 1,559,521

**Total Liabilities & Net Assets** 1,984,545

## EXPENSES



*"I don't know where I would be without CAC."*

-Vernon, previous CAC client

# CAC Contributors

Recognizing 2020 In-Kind Service Groups and Collection Drive Supporters.

Amaratungia	Daniel Office Products	Montgomery County Sheriff's Office	Star of Hope
America's ER	Peyton and Emma Davis	Montgomery High School	Mike and Laura Starzyk
April Sound Church	Bryan Desjardins	National American Miss Pageant	James and Janet Stilwell
The Ark Church	Cheryl Earley	National Charity Roundtable	Strike LLC
Assistance League Of Montgomery County	Entergy	National Charity League-The Magnolias Chapter	Sarah Stroup
Wynn Dee Baker	ExxonMobil	National Charity League-Montgomery Monarchs Chapter	Sur La Table
Sandra Barron	Family Promise	National Charity League-Texas Laurels Chapter	Taylorized PR
Marcy Bennett	First Methodist Conroe	Don and Bonnie Nelson	Technip FMC
Borden Dairy	First Methodist Conroe - ID Ministry	Jeff and Sharla Olive	Texas PC Recycling
Boy Scout Pack 1234	Michael Fortner	The Parrott Family	Texas State Board of Education
Boy Scout Troop 491	Mark Fuller	Tamara Perry	Trinity Episcopal Church
Breast Cancer Charities of America	Jessica Fulton	Toni Perry	United Healthcare - Angelina Collier
Tanya Bryan	Kalley Gandt	Erich and Jennifer Peterson	United Rentals
Burns & McDonnell	Give A Sip Networking Event/ Leslie Guillermo	POC Part of The Crew	United Way - Project Undercover
Melanie and Alan Bush	Grangerland Elementary	Pregnancy Assistance Center North	United Way Day of Action Volunteers
Bush Intercontinental Airport	Grangerland Intermediate	Connie Pyburn	Vernele's New Orleans's Bakery & Café
Central North District	Thomas Greelee	Carrie Ranney	Veterinary Medical Center of The Woodlands
Tara Chaney	Marianne Gryder	Beverly Redd	Phillip Villarreal
The Church of Jesus Christ of Latter-day Saints	Hempel Employees	Dan and Linda Rorabauch	Souzi Weiland
Christian Youth Theater	Hempel USA	Quality of Life Chiropractic	David and Ann Welch
Church of Woodforest	Historic Hill House and Farm	Ritchie's Specialty Pharmacy	Wiesner Employees
City of Conroe	Home Place of Texas	RSVP	Mike Willis
David Clark	Homeland Security and Emergency Management	Sam Houston State University	Amber Winters
Comfort's of Home	IR Services	Karen Sanders	The Woodlands Christian Church
Compass Group (Memorial Hermann Woodlands)	Junior League of The Woodlands	Pat Schier	The Woodlands College Park High School
Compassion United	Keep Us Fed Montgomery County	Tim Schier	The Woodlands Community Presbyterian Church
Congressman Kevin Brady's Office	Keller Williams - Conroe / Montgomery	Kendall Schmidt	The Woodlands DECA Students (District Wide)
Conroe / Woodforest Pediatric Dentistry	Kroger	Signs, Etc.	The Woodlands High School - Theatre Department
Conroe Bargain Box	Chih L. Liu	Simon Printing Company	The Woodlands Lifestyle Magazine
Conroe ISD	LosCarles / LaFamilia Point Blank	Sleep Number Store	The Woodlands United Methodist Church
Conroe ISD - Conroe High School	Mark and Kim Mader	Stacy Smith	Robert Yancy
Conroe ISD - Trails Program	Milstead Automotive	St. James Epicopal Church	YMCA Shadowbend - The Woodlands
Conroe Noon Lion's Club	Montgomery County Community Service		The Young Learners
Consolidated Communications	Montgomery County Food Bank		
Dacus Baptist Church	Montgomery County Pct. 4 - Commissioner Metts		



# Donors

## \$250,000 - \$1M+

Montgomery County, Texas  
United Way of Greater Houston

## \$50,000 - \$249,999

April Sound Church - Helping Hands  
Ministry  
Department of Housing and Urban  
Development  
Entergy Texas  
Houston Endowment, Inc.

## \$10,000 - \$49,999

Bank of America Charitable  
Foundation  
First Methodist Conroe  
Guaranty Bank & Trust  
Kiewit  
Mid-South Synergy  
Woodforest Charitable Foundation  
The Woodlands United Methodist  
Church  
Zters Site Services

## \$5,000 - \$9,999

Burns & McDonnell Foundation  
Bill and Janice Dougherty  
East Montgomery County  
Improvement District  
First Baptist Church Downtown  
Conroe  
Andrew Fritsch  
Linde, Inc.  
Woody and Debbie McOmber  
MJ Foundation  
PNC Institutional Asset Management  
Silver Rock Productions  
Alan and Julie Struble  
Texas Instruments Foundation  
Truluck's The Woodlands  
TXU Energy  
Union Pacific Foundation  
Wiesner Buick GMC  
The Woodlands Community  
Presbyterian Church

## \$1,500 - \$4,999

Bradbury Brothers, LLC  
Braintek  
Margaret Broussard  
Theresa Bushman  
Kathy Casey  
Consolidated Communications  
Exxon Mobil Foundation  
Hempel (USA) Inc.  
Hindu Temple of The Woodlands  
Brady and Kelly Hull  
David Hyatt  
Junior League of The Woodlands  
Jeremy and Jennifer Landers  
Ena McFarland  
Tom and Tami Michel  
Randy and Kerry Moravec  
Linda Ormand

Kyle Reneau  
Pat Schier  
St. James The Apostle Episcopal  
Church  
John and Debbie Templet  
Vanja Thomas  
United Way of KC

## \$500 - \$1,499

100 Women Who Care North  
Houston  
Frankie Alexander  
Rick and Christie Ashley  
Ball Corporation  
Guy Barba  
Geoffrey Biehl  
Kenneth Bill  
Mary Blanchard  
Harold Blinka  
Charles Brittan  
Royce and Lisa Brooks  
Buckalew Chevrolet  
Carr, Riggs & Ingram  
Chevron  
Conroe Noon Lions Club  
Conroe Service League  
Crowl Wealth Management  
Warren and Pamela Dean  
Mona Draper  
Eric and Aisha Dubose  
John Erickson  
First Financial Bank  
Raymond Franklin  
Terry and Molly Gage  
Dan Godfrey  
Caris Hatfield  
Amy Haymond  
Craig Holt  
Michael and Jennifer Huffine  
IcePackStore.com  
Tracey Irvine  
Keaton McDaniel - Edward Jones  
Heather Keegan  
Susan Loegering  
LVG Walker  
Narinder Mahajan  
Mike and Julie Medved  
Lorri Merecka  
Nancy Mikeska  
Montgomery County Community  
Foundation  
Tiffany Parrott  
Erich and Jennifer Peterson  
Project Mentor  
Quick Quack Car Wash  
Vasu and Rajani Rayachoti  
Sydney Sakellakis  
Sharpe Family Charitable Fund  
Jerry and Ann Snyder  
Rich and Christie Sproba  
Starzyk & Associates

Jean Stewart  
James and Janet Stilwell  
Robert and Shelia Templeton  
Texas Mutual  
Texwood Shows, Inc.  
Thornton Financial Services  
Ken and Vickie Titterington  
Douglas Turek  
Unity of The Woodlands  
Ranganath Vedala  
Kim Vest  
Veterinary Medical Center of The  
Woodlands  
Waste Connections Southern Region  
Woodforest National Bank  
Allen Xi

## \$100 - \$499

Margaret Adams  
Allied Engineering & Machine  
Products  
Craig Arrant  
Tony Attardo  
Julio Bandilla  
Frank Barger  
Raymond Bartley  
Joel Bates  
Brenda Beckwith  
Kirk and Tiffany Bennett  
Tripti Bhatnagar  
Dr. Lynnette Bihl  
Renee Blacklaws  
Jay Blume  
Greg Bolton  
Michael and Annie Bradbury  
Janice Braud  
Alice Brunsak  
Kathleen Buckland  
Patricia Burroughs  
Justin Champion  
Ricky Childress  
Ronald Clements  
Rod Clemmons  
Conoco Phillips  
Adriana Cordova  
Tara Devoley  
Judy Dove  
Sally Drewniok  
Sheree Fleming  
Hector and Sarah Forestier  
Michael Fortner  
Peggy Francis  
Bruce Franke  
Michael Freeman  
Courtney Frost-Tadlock  
Barrett Green  
Laura Grice  
Suveena Guglani  
Marissa Guillory  
Michael Gurley  
Matthew Henderson  
Melissa Hill  
Amy van Horn  
Interfaith of The Woodlands  
Sandra Jacobs  
Terri Jones  
Kendra Scott LLC  
Anjoo Keswani  
Tanya Kirby  
Lucy Kneisley  
Michele Kookan  
Kroger  
Fanny Lechtig  
Gail Lewis  
Charles and Cindy Looney  
Lorrie Parker Realty  
Lutheran Woman's Missionary League  
Richard Maier  
Arturo Marquez  
Carol Martin  
Julie Martineau  
Gregory McCullough  
James McLellan  
Milstead Automotive  
Rudy Miranda  
Charles Moore  
Ronald and Nancy Van Mourik  
Diane Nailor  
Donald and Paula Odom  
Uwana Oghena  
Leroy Paddock  
Carolyn Pena  
Luellen Penton  
Scott and Kim Perry  
Jakov Radenovic  
Hamsa Ramakrishnan  
Rajani Rayachoti  
Janet Reed  
Mitch and Sarah Rhea  
Kathy Rifaat  
Sandi Ritchie  
Don Sarmiento  
Amber Scheer  
Michael and Kendall Schmidt  
Bryan Schorzman  
Helen Schwisow  
Raghib Sethi  
Jennifer Sheehan  
Cheryl Spaulding  
Kimberly Steed  
Jesse Stone  
Strike LLC  
Jay Suresh  
Michael Syhler  
Brita Tarver  
Texas PC Recycling  
Trinity Episcopal Church  
Lewis Vallette  
Michele Vatne  
Muru Venkat  
William Viverette  
Nathaniel Vodila  
John Williams

Announcing the 14<sup>th</sup> Annual



The 14th Annual Duck Race benefiting Community Assistance Center  
will be held in person and on Facebook Live

**SATURDAY, SEPTEMBER 18, 2021**

**10 AM - 12 PM**

at Big Rivers Waterpark & Adventures

**ADOPT A DUCK.  
HELP YOUR NEIGHBORS IN NEED.**

Adopt ducks or start a team **TODAY** by visiting  
**[WWW.DUCKRACE.COM/MOCO](http://WWW.DUCKRACE.COM/MOCO)**

**Community Assistance Center**

1022 McCall Avenue  
Conroe, TX 77301

**[www.cac-mctx.org](http://www.cac-mctx.org)**

Appointment Line  
936-539-9211



Unique Resale Shop  
936-494-4403

*For more information, please contact*  
**Kathy Rifaat, Director of Development**  
[kathy@cac-mctx.org](mailto:kathy@cac-mctx.org)

Follow us on social media!

