



COMMUNITY ASSISTANCE CENTER
Serving Montgomery County

Impact Report 2019



Healthy Families



**Thriving
Communities**



**Neighbors Helping
Neighbors**



**Providing WrapAround
Services**



**Promoting
Self-Sufficiency**



About

Community Assistance Center (CAC) is a non-profit, social service agency established in 1981 to provide resources and assistance to our neighbors in Montgomery County that are in financial crisis. Many people in our community are a single instance away from finding themselves in a vulnerable situation that can cause tremendous financial hardship through job loss, reduction in wages, illness, etc. CAC provides a variety of case management and basic needs assistance including food, clothing, shelter, utilities, and education.

In 2019, CAC provided 17,485 services to Montgomery County neighbors in need.

Mission

Providing resources to meet basic needs and improve quality of life for our neighbors in Montgomery County.

Values



CLIENT FOCUS

Everything we do is based on the best interest of our clients.



INTEGRITY

We serve our clients with honesty, fairness, sensitivity, and accountability.



PASSION

We work with excitement, enthusiasm, passion and care at all times.

Vision

Strengthening Montgomery County one neighbor at a time.



COMMITMENT

We are committed to helping and improving the lives of our neighbors in Montgomery County.



TEAMWORK

We work with urgency, act professionally, and have FUN while we are doing it.

Being a lifelong resident of Montgomery County has afforded me with remarkable opportunities to be of service. I have been blessed to serve with many of our local organizations, and may have even served alongside you, but Community Assistance Center is one that holds a special place in my heart. Over 8 years ago I was invited to "visit", and I never left. At first, "providing basic needs services and long-term case management to individuals and families who struggle with financial hardships" sounded ordinary, but when I put a face to hardship, it didn't look much different than me! Life's challenges can turn lives upside down in the blink of an eye, even to the point of hindering the ability of one to provide basic care for themselves or their family. It became apparent to me that I could do something more.

For nearly 40 years, CAC has relied on corporate friends and grassroots community support to provide essential programs, services and resources to our friends and neighbors in need.



Over the last three years alone, we have experienced the impact of Hurricane Harvey, Tropical Storm Imelda and of course, COVID-19. Each of these has had a unique effect on our community, and I am thankful to all who have contributed financially, for without you, we could do very little. I am especially thankful for those who volunteer their time and talent for this great organization, for without you, the overwhelming need could not be met.

I am certain each of us has something to give. We can give our money and our time to charity, be a friend to someone who is sick or lonely, do volunteer work, or be a peacemaker, teacher or minister. We may give unselfishly of our time to our spouse, children or

parents. We may choose a service-oriented occupation, or we may just do our everyday jobs with integrity and respect for others.

I hope you will consider getting involved in some way!


Board President, Scott Perry

2020 Board of Directors

Scott Perry, President

Director
Oscar Johnson Jr.
Community Center

Michael Bradbury

Owner and Managing Partner
Bradbury Brothers

Kirk Bennett

Dean of Instruction
Lone Star College

Brenda Beckwith

Human Resource Manager
John Wiesner, Inc

Lisa Brooks

Product Management
Consolidated Communications

Vanja Thomas, Vice President

HR Director
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Justin Champion

Branch Manager
Woodforest National Bank

Woody McOmber

Vice President of Projects,
Transmission, & Distribution
Burns & McDonnell

Mike Medved

Unit Director
Kroger

Mike Fortner, Secretary

President
Open Door Benefits

Paula Odom

Retired, Entergy

Shivani Tripathy Patel

Vice President-Legal & Finance
EN-FAB, Inc.

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Tom Michel, Treasurer

Director of Financial and
Administrative Services
San Jacinto River Authority

Kendall Schmidt

Supervisor of Finance
Houston Methodist,
The Woodlands Hospital

Kimberly Steed

Financial Advisor/Partner
Crowl & Associates

Janet Stilwell

Pastor of Congregational
Care & Missions
First Methodist Conroe

Shelia Templeton

Retired, ExxonMobil

Advisory Board

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Customer Service Manager
Entergy

Josh Cherry

CEO Director of Franchising
Delta Life Franchising

Bill Dougherty

Retired, Texaco

Darla Jordan

Client Representative

Donald Petrillo
Legal Counsel

Debbie Templet
Retired, HP, Inc.





Strengthening Montgomery County ONE neighbor at a time- this is the vision of Community Assistance Center. I truly believe in the vision of collaboration to strengthen our community as we work together to build a better future. Community Assistance Center (CAC) strives to be a "one-stop shop" for our neighbors in need, providing a holistic client centered approach and removing barriers to critical social services. The incredible combination of volunteers alongside social service professionals creates an inviting space where people who want to help can do so in truly effective ways, and people who need the help get it in a caring and supportive environment.

In 2019, CAC implemented a five-year strategic plan which included a full re-brand, overhaul of our website and marketing materials, and most importantly, diversification of funding. CAC staff, volunteers and community partners are working to provide support and resources for our neighbors, ensuring they remain securely housed, keep the utilities on, maintain employment, and understand and manage finances. We meet the basic needs first by removing barriers, and our ultimate goal for each client is sustainability and self-sufficiency.

Your support financially plays a critical role. Your gift makes our work possible and demonstrates to our neighbors that you believe in their ability to improve their lives, with a little help from CAC. Together we build a more caring community.

We are proud to share our impact from 2019.

Serving Together,

Jennifer Landers
Executive Director

Our Staff

Gregory Anderson

Intake Specialist

Julio Bandilla

Operations Supervisor

Renée Blacklaws

Community Engagement
Manager

Lupita Campos

Case Manager - Hand-Up Initiative

Brian Cook

Resale Shop Associate

Samuel Elder

Facilities Manager

Courtney Frost

Development Coordinator

Dulce Gonzalez

Basic Needs Case Manager, COVID Relief

Al Hargrave

Resale Shop Assistant Manager

Christina Martinez

Basic Needs Case Manager, COVID Relief

Janet Reed

Intake Specialist

Sandi Ritchie

Intake Specialist

Ashley Vanzant

Case Manager- Permanent

Supportive Housing

Sheila Wright-Salazar

Resale Shop Manager

Luz Zavaleta

Intake Specialist

Leadership Team



Jennifer Huffine

Director of Operations &
Programs



Kathy Rifaat

Director of Development



Matthew Henderson

Director of Finance



Community Partners

Thank you to the following partners for providing services to enhance the daily operations at Community Assistance Center:

Abundant Harvest

April Sound Church

Children's Books on Wheels

Comforts of Home

Compassion United

Conroe Noon Lions Club

Entergy Texas

First Methodist Conroe

Genoa Health Care

Justice For Our Neighbors

Keep US Fed Montgomery County

Lone Star Family Health Center

Lone Star Legal Aid

Mid South Synergy

Montgomery County Food Bank

Motivation, Education, & Training Inc.

Oscar Johnson Jr. Community Center

Reliant Energy

Sam Houston Electric Co-op

Star of Hope

Texas A&M Agrilife Extension Services

TXU Energy

United Way of Greater Houston

Volunteers of America

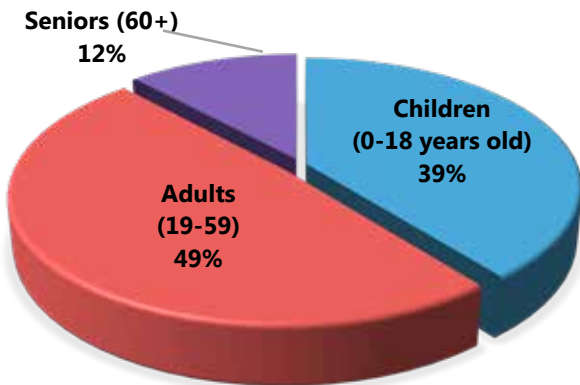
Woodforest National Bank

Workforce Solutions

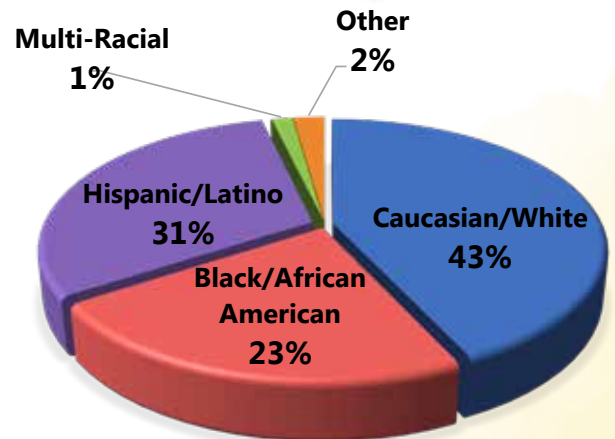


Client Demographics

Age

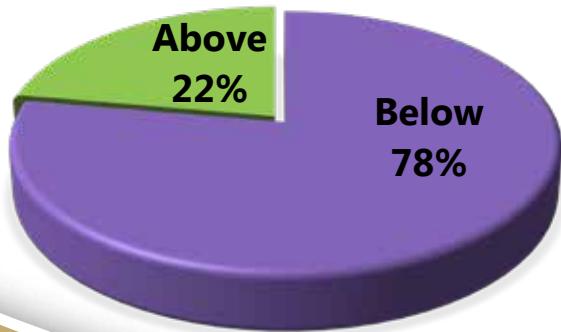


Ethnicity/Race

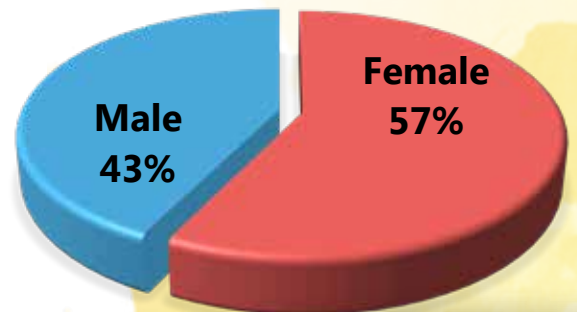


Poverty Level

*Based on Federal Poverty Level guidelines



Gender



*In Montgomery County, **10%** of households fall below the Federal Poverty Level (FPL). Another **22%** of residents are identified as Asset Limited, Income Constrained, Employed (ALICE), meaning families have income above the FPL, but not high enough to afford basic household necessities.*

Source: United Way



6,952 neighbors served through CAC's Client Choice Food Pantry.

764,720 pounds of food was distributed throughout the year.



583 Homeless Care Kits were distributed to neighbors in need

109 received Emergency Shelter

Partners In Faith

For nearly 30 years, both April Sound Church and First Methodist Conroe have been instrumental in the implementation, growth, and success of the Basic Needs Crisis Intervention Program at CAC. These faith partners have been a consistent positive source of hope by providing financial support and dedicated volunteers, passionately serving our Montgomery County neighbors in need.

April Sound Church has shown tremendous engagement with CAC and to the entire community through countless donations and amazing volunteer support. This passionate and generous congregation coordinates donation collections to meet ongoing community needs throughout the year and provided regular volunteer support in 2019.

Additionally, April Sound Church delivers critical services at CAC such as case management and financial assistance for people experiencing times of crisis, and services are provided by trained volunteers from the Helping Hands team each week. This fantastic team has shown dedication and support through their efforts, serving over 450 individuals last year. This enthusiastic group of loving and compassionate members of April Sound Church also coordinate a fundraising golf tournament each year to support their benevolence program, which some of these funds are used to aid CAC clients, ensuring families remain in their homes.

CAC is truly honored to partner with our amazing faith partners at April Sound Church in serving our neighbors throughout Montgomery County experiencing financial crisis.



*Together, the congregations provided over **2,364** hours of volunteer service to CAC*

First Methodist Conroe (FMC) provides an array of support for CAC including funding support, volunteers, in-kind contributions, and direct services to clients in need. FMC provides monetary support through their Community Assistance Fund to help CAC clients pay utility and housing bills and funds are distributed by the Community Assistance Serve Team. This fantastic team serves onsite at CAC every week throughout the year to help our neighbors in need. And they provided financial assistance to more than 260 individuals in 2019.



First Methodist Conroe also helps individuals obtain official identification such as Photo ID, Birth Certificates, and Social Security cards through the dedicated ID Restoration

Ministry Serve Team. This team works diligently to help members of our community, particularly homeless and displaced individuals, to get the different forms of ID needed to obtain jobs and assistance in order to become self-sufficient. The ID Teams at CAC on Tuesdays and Thursdays every week and in 2019 they helped individuals with obtaining nearly 470 renewals for different forms of ID.

This wonderful Faith Partner also collects beans and rice for the CAC food pantry every second Sunday and have a Sunday School class that takes a collection to buy peanut butter every month. The church has given food to CAC clients and the food pantry through their "Christmas for Others" and "Summer for Others" programs, and are consistently available to respond to donation needs as they arise. First Methodist Conroe has also provided a representative from their church serving on the CAC board from its inception.

CAC is so grateful for the ongoing support and partnership with our wonderful faith partners at First Methodist Conroe.



Programs & Services

Client Choice Food Pantry

The Community Assistance Center Client Choice Food Pantry is a critical part of our efforts to end food insecurity in our community. Through the client choice model, our pantry resembles a small grocery market where our neighbors can select products based on their specific family needs. Fresh produce, a variety of proteins, and shelf stable selections are available at no cost to those in need. Baby care, personal hygiene items, and cleaning products are also distributed when available. Not only does this model allow clients the opportunity to choose their own food to fit their personal preference and special dietary needs, it gives our clients a sense of dignity and respect while also limiting food waste.

Special Programs

CAC responds and adapts to community needs, providing special programs including Back to School, Summer Stock- children's food pantry, holiday groceries and gifts through Cozy Christmas, and drive-thru mobile market food distributions.

Basic Needs Crisis Intervention

CAC provides a variety of assistance options to Montgomery County residents when our help is needed most. We assist our neighbors with mortgage/ rental assistance, emergency shelter vouchers, utility assistance, food and clothing, homeless care kits, transportation vouchers, and prescription assistance along with information and referral services.



Permanent Supportive Housing

A proven solution to homelessness for the most vulnerable and chronically homeless is Permanent Supportive Housing, or PSH. This program pairs affordable housing assistance, case management, and supportive services to promote independent living and tenancy skills while connecting people with community based health care, treatment, and supportive services. In addition to ending homelessness and increasing a client's housing stability, PSH has been shown to improve health and well-being while also providing cost-effective solution to lower public costs associated with the use of crisis services such as shelters, hospitals, jails, and prisons.

Hand-Up Initiative

CAC and our Collaboration Council is dedicated to breaking the cycle of poverty. We employ a holistic approach for those clients who express an interest in proactively taking the necessary steps toward self-sufficiency by providing support and the most comprehensive resources available to our neighbors in need. This initiative enables our clients to develop a greater understanding of accountability so that they are proactive in working towards long-term solutions.

The purpose of the Hand Up Initiative is to identify, encourage, and empower clients to gain greater levels of financial independence and self-sufficiency. Clients motivated to make positive changes engage in a comprehensive, client-centered plan while also receiving coordinated case management. The Hand Up Initiative provides enhanced intake assessments, individualized service plans and expanded service delivery through an outcomes-driven collaboration of community service providers.

ID Restoration Ministry

(in partnership with First Methodist Conroe)

This program assists individuals needing to acquire an official state identification, birth certificate, or social security card. Proof of identification is necessary to obtain a job, shelter, collect benefits, and even just to stay out of trouble for failure to provide. For clients who experience homelessness, incarceration, aging out of foster care, or those fleeing domestic violence, obtaining identification is crucial to moving forward.

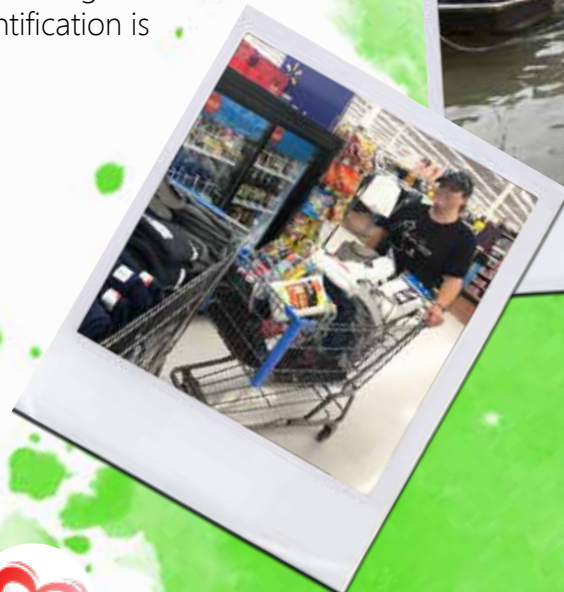
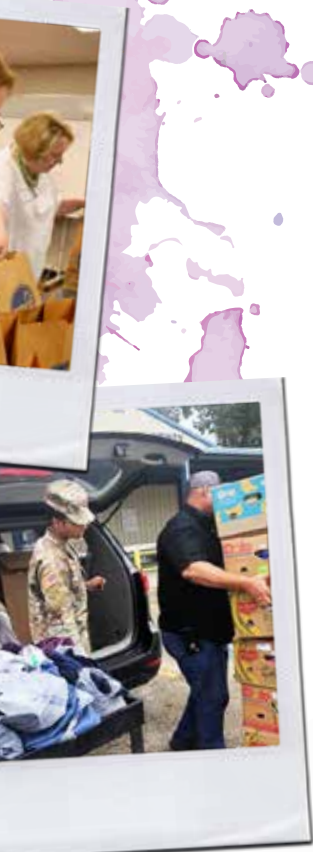
Disaster Relief and Recovery

CAC provides assistance to those affected by disasters such as hurricanes, flooding, individual house fires, etc. CAC offers basic needs assistance as well as long-term recovery solutions and support. CAC played a critical role in disaster recovery for those effected by Tropical Storm Imelda.



Community Education

Community Assistance Center works to empower our clients with knowledge and skills that will move them towards the goal of self-sufficiency. CAC offers many opportunities to grow and learn including counseling, financial literacy, life skills, nutrition education, Senior Lunch & Learn sessions, and job skills.



Meet the Webb Family

When you hear Mr. Webb tell stories about how he met his wife or how their 9-year-old son loves the outdoors, you can feel just how important family is to him. As a member of active military with Texas State Guard, Mr. Webb serves during times of crisis, helping establish shelters and serving communities through disasters. Sadly, Hurricane Harvey and Tropical Storm Imelda brought destruction far too close to home, wreaking havoc on the Webb family household.

During Hurricane Harvey, a tree fell on the family's home, damaging the roof. Believing the damage was repaired, the family was shocked when Tropical Storm Imelda came, and water began pouring down through an attachment in a back room of their mobile home. One year later, the residual signs of the storms' destruction were still apparent with mold in two rooms of the home. Because of the damage, their son could no longer sleep in his bedroom as it became uninhabitable and the family feared respiratory problems or other serious illnesses if they did not locate a new home.

The Webb's had some funds available to use toward the down payment on a new mobile home, but not enough to

cover the full amount to secure the loan when COVID-19 hit. With their son learning from home, and both parents temporarily out of work, the hopes of a new home grew faint. Mr. Webb had heard about Community Assistance Center through his work prior to COVID-19 and took a leap of faith in asking for help.



"When we didn't have the down payment, we were looking to not have a place to live," Mr. Webb said. "We thought we were not going to get any help, but there was help [at CAC] and it was a blessing."

After Mr. Webb met with a case manager, CAC made a commitment to supply the remaining funds needed for the deposit so the Webb family could move forward with securing a loan on a new home. CAC was also able to provide some breathing room for the family by helping cover the cost of the family's utility bill.

Today, Mr. Webb has a little over a year left in finishing his bachelor's degree in Human Services, and both Mr. and Mrs. Webb are back to work. The Webb family has experienced many challenges over the past few years, but with the support services from Community Assistance Center, their future looks brighter and they continue to thrive.



CAC's Rent & Mortgage Assistance helped **596** neighbors stay in their homes



898 Montgomery County residents received utility assistance through CAC



Unique RESALE



Unique Resale fulfills two critical purposes for Community Assistance Center by serving as a revenue generating source for the organization as well as being the heart of our clothing assistance program.

The Unique Resale Shop supplies a wide variety of new and gently used clothing and accessories, housewares, furniture, home décor, and more at great prices that are sure to excite the bargain shopper spirit in all of us. All items in the Unique Resale Shop are donated from around the community and nothing goes to waste with the shop's recycle program. Damaged and unusable clothing that cannot be sold is recycled by the pound as well as metal with another vendor, reducing waste and generating revenue for CAC.

When you donate or shop with Unique Resale, the funds from every purchase goes to support the various programs and services provided by CAC, which accounted for roughly 11% of the organization's total revenue in 2019. CAC has also expanded to using social media for sales, resulting in increases in purchases and further exposure for the shop and CAC.

When our neighbors come to CAC in their time of need, those needs may include clothing for rejoining the workforce or growing kids heading back to school among other essentials. Through CAC's clothing assistance program, individuals and families can "shop" for clothing and shoes at no cost to them. Families provided with clothing vouchers can pick out five full outfits and a pair of shoes for every family member, allowing them the flexibility and independence to find clothing that best suits their needs and personality. Furniture and household vouchers are available to CAC clients overcoming homelessness and for those recovering from disasters.

Unique Resale is a treasure of its own, but it would not be the same without community support. With every donation to the Unique Resale, members of our community benefit from your generosity. So, the next time you are looking to clean out some space in your home or garage, think of Unique Resale. Furniture donation pick up service is available by appointment; please contact us at 936-494-4403.

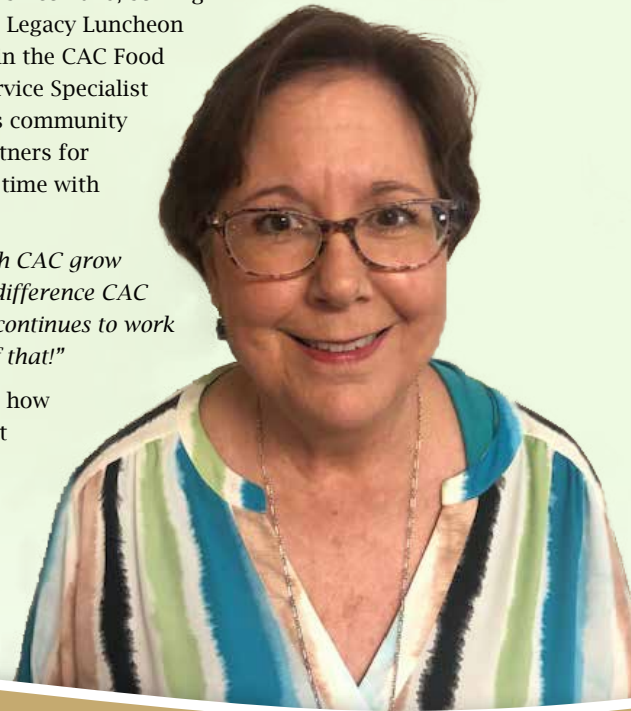
Unique Resale
Shop fulfilled
2,003
clothing
vouchers in 2019.

Volunteer Feature

Paula Odom has been a valued volunteer with Community Assistance Center since 2016, serving in various roles including the CAC Board of Advisors, Board of Directors, CAC Legacy Luncheon Committee, and CAC Duck Race Committee as well as volunteering on site in the CAC Food Pantry. Paula was first introduced to the organization through her role of Customer Service Specialist and later as Corporate Contributions Coordinator at Entergy Texas where she served as community liaison to non-profit organizations in our community. Paula is one of the founding partners for the Hand Up Steering Committee and volunteered with CAC for many years during her time with Entergy Texas.

When asked about her time and service with CAC, Paula said, *"It has been a joy to watch CAC grow over the years, through Hurricane Harvey and now COVID-19. It is amazing to see the difference CAC makes in the lives of our struggling friends in Montgomery County. The awesome staff continues to work so diligently to battle hunger and homelessness in our community. I love being a part of that!"*

Paula is a committed and active board member because she believes in what we do and how we serve the community. Paula loves the CAC Hand Up Program because she believes it is important to go beyond the band-aid approach and truly offer folks a hand up with comprehensive services and resources to improve their lives. *"If you can help even one person out of the poverty cycle, that's a tremendous accomplishment."* Paula is a perfect example of how the generous and heartfelt support of each special person who volunteers at CAC truly makes a positive difference in our community.



1,379 Volunteers provided **13,252** hours of service to CAC

Thank you to the various groups supporting CAC through your volunteer & collection drive efforts!

5 Point Credit Union
Accents Rachael's Hallmark
American Legion Post 411
Anadarko
Arrington Insurance Services
Bed, Bath & Beyond
Berryhill Baja Grill
Better Bookkeepers
Burns & McDonnell
Caney Creek High School
Chevron Phillips
Chick-fil-A - Alden Bridge
Chili's - Pinecroft
Christ Community School
Climbing Tree
Conroe Cajun Catfish Festival
Conroe Church of Christ Youth Group
Conroe High School
Conroe ISD Staff Members
Conroe Noon Lions Club
Consolidated Communications
Covenant Christian School
Crossfit Enoch Gym
DivvyUp Socks
EFTA Leadership
Encana
Entergy - Finance Department
Entergy - Human Resources Department
Entergy Services - Fuel Supply
Erika's Couture Boutique

Escape The Room Woodlands
Exchange Student from France
ExxonMobil - Fuels and Lubricants
ExxonMobil - Research and Engineering
First Methodist Conroe
First Presbyterian Church Conroe
Flood Safe USA
Friends of CAC
Goode Co. Restaurants
Habitat for Humanity
Hand & Stone Conroe
HEB Houston HR Department
Hempel (USA) Coatings
Home Place of Texas
Houston Texans
Iron Man Foundation
James Madison University Alumni Houston Chapter
John and Debbie Davis
Keller Williams "The Warriors" - Glenda Hampton
Kirby's Prime Steakhouse
Kroger - Marketplace Conroe
Lake Conroe Area Republican Women's
Linde, Inc.
Lone Pint Brewery
Longhorn Steakhouse
Marble Slab-Cochran's Crossing
Marmi
MedData

Milstead Automotive
Mom's Demanding Action
Montgomery County Community Service Volunteers
Montgomery County Hospital District
Montgomery County Probation Department
Montgomery County Sheriff's Department
Montgomery High School
Nothing Bundt Cake
Oak Ridge High School
Office of US Representative Kevin Brady
Officer Henson- Conroe Police Department
Open Door Benefits
Oscar Johnson Community Center
Quick Quack Car Wash
Red Brick Tavern
San Jacinto River Authority Staff
Simon Printing Company
Sleep Number - Shenandoah
Spectrum Catering
St. James Episcopal Church
Stacked Out Woodworks
Stage Right - Crighton Theatre
Starzyk & Associates

Strike USA
Taylorized PR
Texas Roadhouse
The Church of Jesus Christ of Latter-day Saints
The Law Firm of E. Tay Bond
The Vineyard Church
The Woodlands Area Chamber of Commerce
The Woodlands College Park High School
The Woodlands Community Presbyterian Church
The Woodlands Country Club
The Woodlands High School
The Woodlands United Methodist Church
The Young Learners
Thyssenkrupp Elevator Corporation
Times to Treasure
Topgolf
Truluck's The Woodlands
United Rentals Conroe
United Way Staff
Venetian Nail Spa
VillaSport
Waste Connections
Wiesner
Woodforest National Bank Staff
YMCA of Greater Houston (Conroe Location)



TOP GOLF TOURNAMENT

2019

The 2019 Topgolf Tournament was held on Thursday, February 28, 2019 at the Spring Topgolf location with proceeds from this fun afternoon event benefiting Community Assistance Center's basic needs assistance programs and case management services. The event included individuals and corporate groups having a Tee-riffic time showing their support for our community with participants receiving a BBQ lunch buffet, an event shirt, a golf gift, and two drink tickets. Awards were presented for 1st place team, 1st place male, 1st place female, and even special recognition for our last place players, all in good fun.

"I played in the Top Golf Tournament with my son and we had a blast", said Charlie Irvine. "It is also comforting to know the money invested is going to such a great cause. The work you and your folks do is certainly beneficial, and we are excited [to participate] in this year's tournament as well".

Sponsors for the 2019 CAC Topgolf Tournament include: Praxair, Inc., Guaranty Bank & Trust, Buckalew Chevrolet, Burns & McDonnell, Magnolia Reserve, Taylorized PR, Topgolf, Woody McOmber, Woodforest National Bank, Edward Jones-Keaton McDaniel, Lone Star College - Montgomery, Montgomery County Constable Pct. 3 Ryan Gable, Scott & Kim Perry, Signs ETC., United Rentals, Weygandt Law, Wiesner Buick-GMC, The Young Learners, Consolidated Communications, Paula Odom, Blaine Bailess, Doug Bailess, Greg Chapman, Adam Freitag, Mike Medved, Landon Wright, Lisa Brooks, Janet Stilwell, and Shelia and Robert Templeton.

"The CAC Top Golf Tournament is something I look forward to," shared Scott Perry, CAC Board Chairman. "The funds raised are critical for our organization to assist our neighbors in need, and this is such a fun way to do something good. Although I play golf, I would not consider myself a great golfer, so the relaxed atmosphere means no pressure to hit that perfect shot!"



2019 COMMUNITY ASSISTANCE CENTER *Legacy* AWARDS LUNCHEON



The Legacy Luncheon is an opportunity for CAC to recognize local community members who serve as champions for CAC and make significant contributions to our Montgomery County neighbors in need, demonstrating compassion, kindness, and commitment to serving others. The 2019 Legacy Luncheon held at The Woodlands Country Club Palmer Course on May 10, 2019 was presented by Entergy Texas and emceed by Nelda Luce Blair of the Blair Law Firm, P.C. The event also featured an awards ceremony with several community partners recognized for their benevolence towards CAC. The honorees at the event included Praxair, Inc, First Baptist Church of Conroe, Cody McGullion of Woodforest Bank for his Distinguished Service, and Legacy Award Honoree - Bill Dougherty. These honorees have committed their time, talents, and resources to serve others in a variety of capacities and set the standard for genuine acts of kindness toward our neighbors in need.

Leon Logothetis, "The Kindness Guy" was our featured keynote speaker for this

event. Logothetis, bestselling author and host of the Netflix series, *The Kindness Diaries*, is proof that Kindness will make a significant difference in your life while changing the world through a generous spirit. Logothetis was a financial broker in London where he felt uninspired and chronically depressed. He decided to give it all up for a life on the road. Inspired to travel from Times Square to the Hollywood Sign without any money, gas, or food for 6 months, Logothetis relied solely on simple acts of kindness from others. As a passionate motivational speaker and philanthropist, he inspired event attendees to "Go Be Kind," and make a difference. This powerful message relates perfectly to CAC and the work we do assisting those in need throughout Montgomery County.

As one of two major fundraisers for CAC, the Legacy Luncheon continues to be an inspiring event celebrating outstanding service in our community, generating funding to support the many programs and services provided by the organization.

"CAC relies on the support of individuals, businesses of all sizes, congregations, civic groups and anyone who has a heart for service. Every act of kindness and all levels of support can truly make a difference in the lives of those we serve."

- Jennifer Landers, Executive Director



DUCK RACE

Community Assistance Center's 12th Annual Duck Race was another great event that fit the bill for family fun for all to enjoy, from swimming, outdoor activities, and of course, the duck race! Over 300 attendees had a splashing good time on August 24, 2019 at Rob Fleming Aquatic Center along with supporting the work of Community Assistance Center.

The day's activities concluded with the release of 5,000 yellow rubber ducks down a two-story slide then around the lazy river to the finish line, racing to the cheers from the crowd. Each duck is numbered and symbolically adopted by donors with a chance at winning prizes depending on where your duck finishes the race. The 2019 Duck Race grand prize was a \$1,000 gift card with 9 other great prizes passed out to the winning adopted duck parents, including an Apple TV, a Nike Apple watch, sterling silver diamond stud earrings and a "Last Duck to Finish" prize.

Presented by Praxair, Inc, additional sponsors included Buckalew Chevrolet, Entergy Texas, Waste Connections, Wiesner Buick GMC, Consolidated Communications, First Financial Bank, Kevin Brady for Congress, Michel Family, Quick Quack Car Wash, Woodforest National Bank, Braintek, Carr, Riggs and Ingram, LLC, IcePackStore.com, James and Janet Stilwell, Woody and Debbie McOmber, James Metts-Montgomery County Commissioner Pct. 4, Lone Star College - Montgomery, Scott and Kim Perry, Rinkers Boat World at Lakeshore, Topgolf, Big Frog Custom T-Shirts and More of The Woodlands, Chick fil A Alden Bridge, Kroger, Silver Rock Productions, Signs, Etc., Taylorized PR, Tikiz Shaved Ice & Ice Cream, The Woodlands Township and The Young Learners.

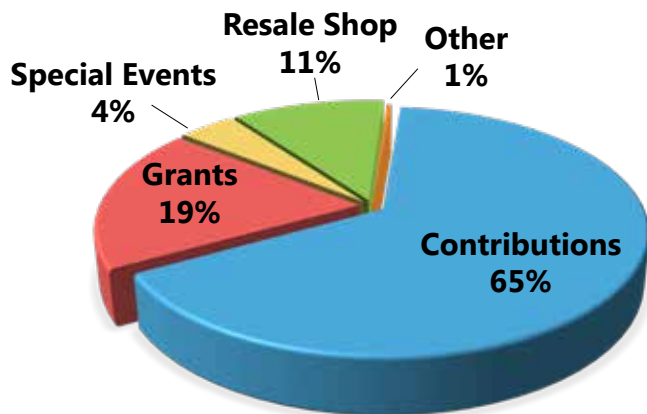
The event was all it was "quacked" up to be and more, raising over \$60,000 for CAC programs and services.



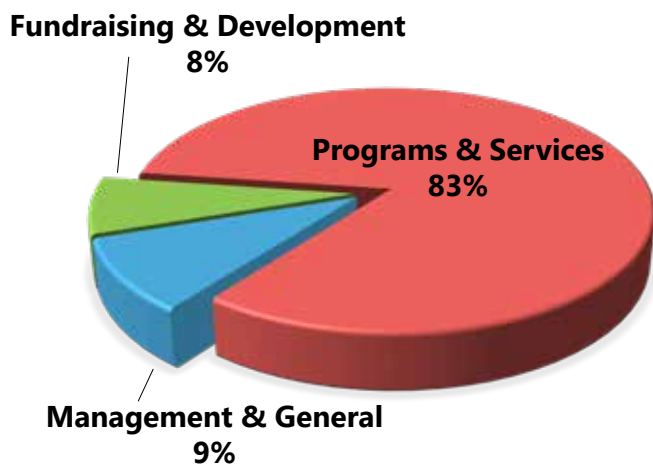
2019 Financials

Statement of Activities for the Twelve Months Ended 12/31/19 (audited)

REVENUE



EXPENSES



ASSETS

Cash & Cash Equivalents	571,066
Investments	205,874
Grants Receivable	45,522
Contributions Receivable	547,641
Prepaid Expenses	18,567
Inventory	89,554
Fixed Assets	345,131

Total Assets 1,823,355

LIABILITIES & NET ASSETS

Liabilities	
Accounts Payable	35,611
Accrued Expenses	32,602
Deferred Revenue	4,326

Total Liabilities 72,539

Net Assets	
Without Donor Restrictions	1,025,551
With Donor Restrictions	725,265

Total Net Assets 1,750,816

Total Liabilities & Net Assets 1,823,355

*"I love CAC's vision, mission, what we do and how we help people have a better quality of life."
-Paula Odom, CAC Volunteer*

Donors

\$100,000 - \$400,000

Department of Housing and Urban Development
Montgomery County, Texas
United Way of Greater Houston

\$50,000-\$99,999

April Sound Church
Entergy - Project C.A.R.E
FEMA- Emergency Food and Shelter Program
Woodforest Charitable Foundation

\$10,000- \$49,999

Alliance of Community Assistance Ministries
Entergy Texas
First Methodist Church of Conroe
Linde, Inc.
MidSouth Synergy
Moody Methodist Foundation
The Woodlands United Methodist Church

\$5,000 - \$9,999

Janice and Bill Dougherty
First Baptist Church Conroe
Debbie and Woody McOmber
Montgomery County Community Foundation
Silver Rock Productions
Wiesner Inc
Woodforest National Bank

\$1,500- \$4,999

Brady for Congress
Buckalew Chevrolet
Consolidated Communications
ExxonMobil
Guaranty Bank & Trust
HEB
Hempel USA, Inc.
Hindu Temple of The Woodlands
Jabrisa Foundation
Junior League of the Woodlands
Jennifer and Jeremy Landers
Tami and Tom Michel
Milstead Automotive
Modern Woodmen of America
Motiva Enterprises, LLC
Quick Quack Car Wash
Beth and Kyle Reneau
Bryan Schorzman
Shelia and Robert Templeton
The Woodlands Community Presbyterian Church
Vanja and Michael Thomas
Top Golf
TXU Energy
United Way Kansas City
Waste Connections

\$500 - \$1,499

Allied Engineering
Cyndi and Thomas Alvarado
Christie and Rick Ashley
Ball Corporation
Tiffany and Kirk Bennett
Braintek
Bridal Event Networking Group
Chevron
Commissioner James Metts, Montgomery County Pct. 4
Constable Ryan Gable, Montgomery County Pct. 3
First Financial Bank
Rebecca and David Hyatt
IcePack Store
Carr Riggs & Ingram
Keaton McDaniel - Edward Jones
Susan Loegering
Lone Star College- Montgomery
Julie and Mike Medved
MJ Foundation
Montgomery County Law Enforcement
Montgomery United Methodist Church
Charles Moore
Michael Murphy
Paula and Don Odom
Kim and Scott Perry
Jen and Erich Peterson
Carrie Ranney
Signs Etc
Simon Printing
David Smith
Jaime Stewart
Janet and James Stilwell
Ann and Jerry Snyder
Brita Tarver
Texwood Shows Inc
The Young Learners
Thyssenkrupp
Weygandt Law
Chris Wren

\$100-\$499

Chardelle Adelson
Megan Alarid
Angela and Kane Angers
Alexander Arroyos
Rhonda Atchetee
Tony Attardo
Lisa Baeckel
Amber and Blaine Bailess
Joanne and Robert Barnwell
Ellen Bates

Brenda Beckwith
Big Frog Custom T-Shirts & More of The Woodlands
Lynnette Bihl
Renee Blacklaws
Patricia and Jay Blume
Constance Maria Borders
Charles Brittan
Tracey Brodeur
Lisa and Royce Brooks
Alice and John Bruncsak
Tanya Bryan
Patricia S Burroughs
Sherry Caldwell
Lupita and Gilbert Campos
Sylvia Caracio
Shelley Carr
Justin Champion
Mary Chapman
Dinkar Chheda
Dominic Cianchetti
City of Willis
Ronald L Clements
Rod Clemmons
ConocoPhillips
Solomon Dadebo
Nick Davis
Tammy Dawson
Summer Day
Dean Divalerio
Veronica Drummond
Mike Earls
Jacquelyn Everson
Justin Farris
Stacey Fontenot
Leah Forney
Mike Fortner
Hyness Freeman
Adam Freitag
Gina Gipson
Edward Gunderson
David Hancock
Doris Haraldson
April and Matthew Henderson
Jackie and Bill Henderson
Dorcas Helton
Missy and Wayne Herndon
Kathy and Robert Holler
Sharon Holmes
Allison Hulett
Gloria Hunt
Karen Ippolito
Charlie Irvine
Kathy Jackson
Jessie Jordan
Karl Johnson

Raymond Johnson
Lori Lynn Juricek
Kendra Scott- Market Street
Jean Kennedy
Don Kester
Sharon Lavery
David Lee
Sharon Leppo
Lutheran Womans Missionary League
Rajeev Limaye
Priscilla Lopez
John Martin
Julie Martineau
Alfred Martinez
Michael Martinez
Lisa McGullion
James C McLellan
Jeffrey Morrow
Jessica Munselle
Andrew Najar
Rob Nielsen
Linda Notarainni
Beth Pearson
Bhisham Perti
Patricia Quintero
Rebecca Roberson
Kathy Rifaat
Cheryl Rodriguez
Derek Roesler
Gerald Russell
Andrew Sarantapoulas
Don and Leslie Sarmiento
Helen Schwisow
Shoreline Condominiums
Katherine Silva
Morgan Stalder
Starzyk & Associates, PC
Kimberly Steed
Lewis Stiles
Jay Stittleburg
Curtis Stubbings
Dannette Suding
Jenna and Rich Taylor
Thomas Properties LLC
Trinity Episcopal Church
Scott Vacha
William Viverette
Greyson Wardlow
Wayne Mack Campaign
Cheryl White
Lauren Whitton
Vickie Williams
Allen Xi
Daniel Yankowski
Melissa Young
Sharon Zachary
Dean Zurkammer



2020 & Beyond

2020 has provided all of us with a unique set of challenges, but your ongoing and generous support has enabled Community Assistance Center to continue our work serving our neighbors in need. When first facing the unprecedented global impact of COVID-19, CAC responded by adjusting our services, offering weekly drive-thru food distributions, and providing rent, mortgage, and utility assistance by phone and email. As a lead agency in providing basic needs services throughout all of Montgomery County, we have worked tirelessly, leveraging our relationships with community partners and other local non-profits to coordinate access and delivery of resources during this crisis and into recovery.

Community Assistance Center continues to help Montgomery County residents through rent and mortgage assistance, utilities, food, clothing, and other basic needs services to help our neighbors struggling through a financial crisis, including those affected by COVID-19. To date, CAC has witnessed an increase of 67% in financial assistance services and an overwhelming increase of over 525% in food assistance compared to services provided in 2019. We remain focused on our organizations efforts to reduce the risks of homelessness and food insecurity during a time when undue hardship is placed on those already fighting to make ends meet.

As we move forward, it is crucial that services continue to be in place to assist members of our community who have been laid off work, are hourly wage earners with drastically reduced hours, and families struggling after going without childcare. Community Assistance Center is here for those neighbors who are turning to CAC for the very first time as they have never before needed help to make ends meet. We are still here to serve those who were already struggling prior to this global crisis because 10% of Montgomery County residents are below the Federal Poverty Level with another 22% being considered on the verge of falling into poverty. Through this time of uncertainty, CAC never skipped a beat by adapting our approach to services and remaining constant as a beacon of hope in our community. Our services continue and your help ensures that such compassion continues for our neighbors in need.

In 2021, Community Assistance Center will be celebrating our 40th year of service to Montgomery County. The lives we have changed and the difference we continue to make is only possible because of the generous contributions of time and resources from our wonderful community. We are sincerely grateful for your support and look forward to celebrating our 40th Anniversary with each of you next year!

Compared to 2019, CAC has seen:

67%

increase in financial
assistance

525%

increase in food
assistance





*"Thank you for everything that you do.
Thank you for treating people with decency and love."
-Patrick, CAC Client*

Save the
Date

May 14, 2021

2021

COMMUNITY ASSISTANCE CENTER
40TH ANNIVERSARY

Legacy

AWARDS
LUNCHEON

Keynote Speaker ~ Liz Murray



From homeless to Harvard...it is an unlikely turn of events. Liz Murray's life is a triumph over adversity and a stunning example of the importance of dreaming big. Murray was raised in the Bronx by two loving but drug-addicted parents. She grew up in poverty, often without enough food, chronically absent from school and most of all, struggling to connect her education to a viable future. By age 15, Murray's mom had died and she was homeless—living on the streets, riding the subway all night, and eating from dumpsters. Determined to take charge of her life, Murray finished high school in just two years and was awarded a full scholarship to Harvard University, all while camping out in New York City parks and subway stations.

Today, Murray is a passionate advocate for underserved youth. As Co-Founder and Executive Director of The Arthur Project, a mentoring program that works intensively with at-risk youth through the duration of middle school, Murray is working to end generational poverty through relationship-based learning. Murray is passionate about speaking on the importance of personal motivation, transforming problems into opportunities, and what it takes to make a difference in people's lives.

2020 Award Recipients

Legacy Award – Mike Meador, Montgomery County Commissioner, Pct. 1
Faith Partner – The Church of Jesus Christ of Latter-day Saints
Corporate Partner – Woodforest National Bank
Distinguished Service – Paula Odom



Community Assistance Center
1022 McCall Avenue
Conroe, TX 77301

www.cac-mctx.org
Appointment Line 936.539.9211

Unique Resale Shop
936.494.4403

For more information, please contact
Kathy Rifaat
Director of Development
kathy@cac-mctx.org



Follow us on social media!